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FAMILY AND COMMUNITY SERVICES



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THE KIDS ARE WATCHING

It's been a powerful year of launching two signature programs under the San Mar Family & Community Services umbrella: A comprehensive community wide effort to revitalize our campus to offer Full-Service Housing for Transition Age Youth starting in 2027, and the launch of the ENOUGH act in the South End to collectively target generational child poverty in January 2025. These efforts along with our outpatient mental health center and Treatment Foster Care programs reflect an exciting time of growth in targeted efforts to invest in key community needs. I'm honored to work alongside so many dedicated and passionate staff, families and partners willing to dream together.

We also live in a time that is increasingly divided, not only with conflicting belief systems but less desire to have dialogue with whom we disagree. If we are going to accomplish hard things as a community, today we must find a way to celebrate our diversity and lead with the intention of entering dialogue with curiosity and shared humanity.

It's not hard to find flaws with someone who you disagree with, this is a self-preservation trick that our brain plays on us. If you're not with me, you're surely my enemy. It's understandable how it happens, the primitive part of our brain has made this decision-making shortcut to protect us from possible danger or trauma, it's tribalism 101. It's human to be frustrated and vent, but it doesn't have to be all or nothing, we can get to a new starting point: Where do our shared interests align?

There will always be non-negotiables and debates that are unwinnable, but if we genuinely took the longer road to listen and consider how someone arrived at their position and share our experience of how we arrived at our own, we catalyze space for progress and aligned strategies. It's not convenient, and certainly not comfortable. Courage and patience are required. If we can bravely confront differences respectfully with accountability more than we're inclined to today, we can also find room to give grace with humanity. Of course, it's true that "a bee doesn't waste its time trying to convince a fly that honey is better than waste", but don't forget that "you'll catch more bees with honey than vinegar."

Natural consequences and failure can be a useful tool for learning but today we are too quick to discard people, including those kids and families in our community in a season of struggle. It's easy to forget our own past growing pains and the support that was offered to us in those times when we were completely undeserving. In this human service work we must believe that change is possible in those moments. Building hope starts with building on strengths, and seeing assets others can't see. Many are willing to make this aspirational leap with a child but are less inclined to look at their parent or vulnerable neighborhood with the same grace. The reality is sometimes those we have the least empathy for is other adults, even professionals, "They should know better!"

But I believe it is our collective responsibility, as a community, or we'll be left with the results of avoidance. If you can't get there yourself, then ask these questions:

What if this was my family? What if it was my child? We would never give up, and we would do whatever it takes to find a workable compromise forward.

If failure was not an option, just like the motto of astronauts at NASA such as Don Thomas who presented at our annual training last year. They were clear that without each other, they couldn't survive.

Let's find a way to make it happen and find common ground here on Earth. ***The kids are watching.***

Keith Fanjoy, LCSW-C
President & CEO



A SAN MAR INITIATIVE



DIRECTOR'S MESSAGE

dear friends

Finding common ground is powerful. It reminds us that regardless of our backgrounds or circumstances, we are all connected by shared HOPES for our children, our families, and our community. This year, more than ever, we witnessed how transformative that connection can be when people, organizations, and government come together with a united purpose. *Better together* is not just an idea; it is the driving force behind lasting, systemic change.

This past year marked a defining moment for Bester Community of Hope. Through the ENOUGH grant awarded by the Maryland Governor's Office of Children, our community carried forward with greater momentum on a historic commitment to combat childhood poverty by addressing the social determinants of health and building pathways toward economic mobility. With this support, Bester Community of Hope stepped into a significant new role as the Community Quarterback for Washington County guiding a collaborative of seven committed partners working collectively to expand access to safe housing and community spaces, strengthen mental health and substance use supports, increase childcare and workforce development opportunities, and improve access to essential resources for families navigating poverty creating opportunity for economic mobility.

This growth reflects more than organizational expansion; it reflects a shared belief that no single program or agency can alter the trajectory of a community alone. Real impact happens when we align our strengths, listen deeply, and move forward together. Throughout the year, we saw neighbors, leaders, and partners rally around common goals, demonstrating once again that collective impact is not just effective - it is essential.

As you explore this year's annual report, I hope you see the heartbeat of this work: the families who persevered, the residents whose voices shaped solutions, the partners who collaborated for something greater than any of us could achieve alone, and the team whose dedication never wavered. I extend my heartfelt gratitude to the South End community, our incredible Bester Community of Hope DREAM team, our partners, volunteers, and funders for their unwavering belief in our commitment to children, families, and communities.

With hope and deep appreciation,

Jen

Jen Younker, LCSW-C
Director, Bester Community of Hope



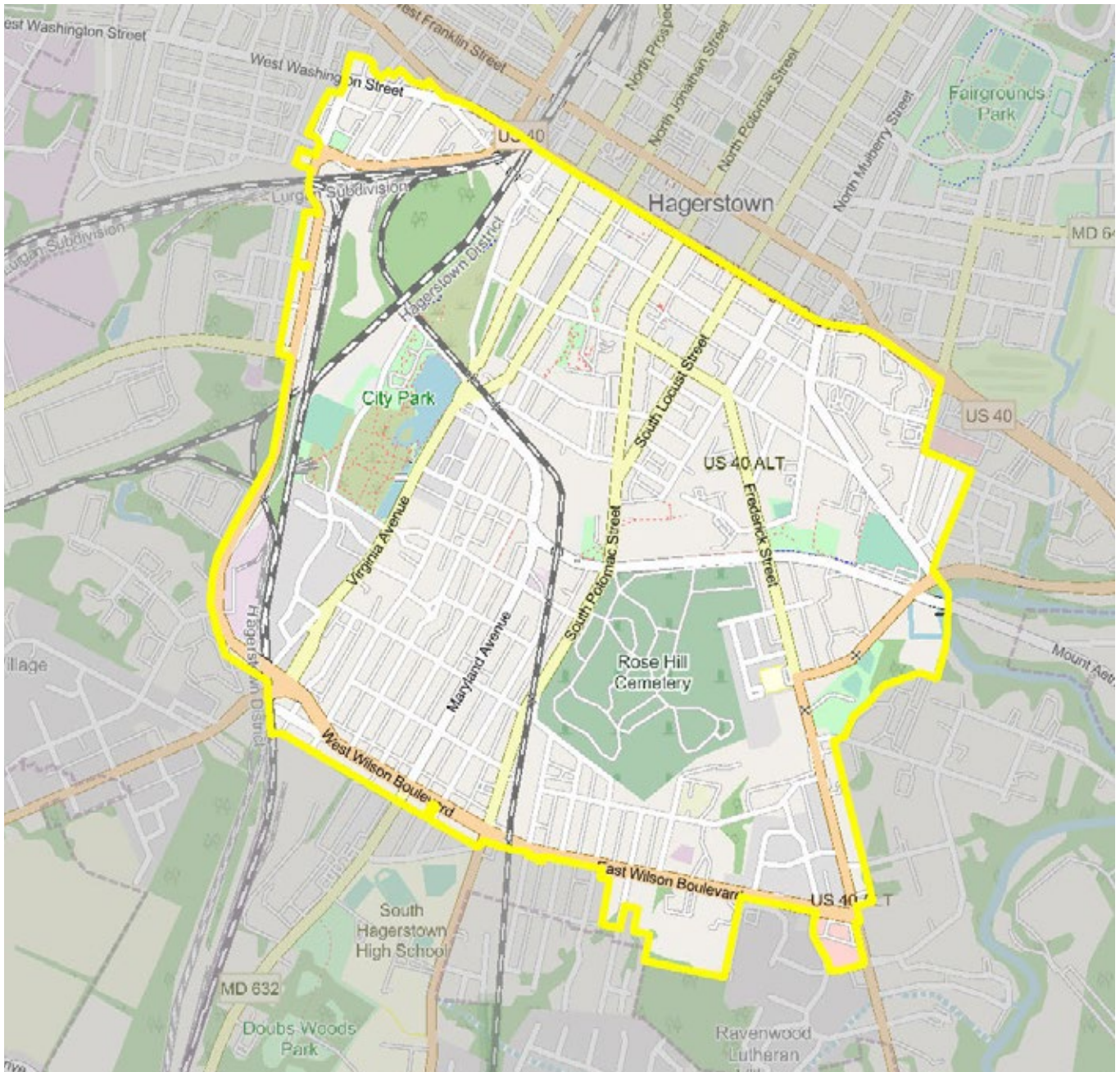
"The good we secure for ourselves is precarious and uncertain until it is secured for all of us and incorporated into our common life."

Jane Addams



PLACE-BASED INVESTMENT IN THE SOUTH END

Bester Community of Hope (BCOH) uses a place-based strategy to strengthen families and expand opportunities within the South End of Hagerstown. By concentrating efforts within a defined neighborhood, we work to create a strong network of support, increase social connectedness, and address the systemic barriers that come with long-term disinvestment in our community. This focused approach allows us to drive meaningful change and improve the overall quality of life for children and families who call the South End home. In 2025, we expanded our service boundary map to increase access to programs and supports for more families in the South End.



THE DREAM TEAM

JEN YOUNKER, LCSW-C
Director

TERI CONRAD
Director of Family Services

ALICIA TALUSKIE
Neighborhood Partnership Coordinator

BRIANA MCNEMAR
Data and Neighborhood Impact Manager

BRITTANY HERNANDEZ
Care Coordinator

- Crystal Maus, LMSW, Lead Family Support Worker
- Teesha Carmon, Family Support Worker
- Sarah Banks, Family Support Worker
- Marisol Rojero, Family Support Worker
- Stephanie Fierros, MSW, Family Support Worker
- LeeAnn Santiago, Parent Peer Navigator
- Ashleigh Mayhew, Parent Peer Navigator

- Dawn Bullis, Lead Neighborhood Ambassador
- Ed Barrick, Neighborhood Ambassador
- Maggie Barron-Cardenas, Neighborhood Ambassador
- LeeAnn Santiago, Neighborhood Ambassador
- Community Volunteers

- Valerie Roseburgh, Family Scholarship Manager

- Donna Evans, Executive Assistant

- Ruth Jean-Pierre MSW Intern, Salisbury University



WE ARE BETTER TOGETHER

WITH A COMMON GOAL, PARTNERSHIPS ARE FORMED TO STRENGTHEN HUMAN CONNECTIONS AND MAXIMIZE IMPACT. AS A FAMILY AND COMMUNITY DRIVEN INITIATIVE, OUR OUTCOMES ARE AT THE HANDS OF MANY. THANK YOU TO THE MANY OTHERS THAT CONTRIBUTE TO THE RIPPLE EFFECT OF HOPE.



- 4:10 Outreach
- Achieving True Self
- Aetna Better Health
- AHEC West
- Alice Virginia and David W. Fletcher Foundation
- Almost Heaven
- American's Hauling For Hope
- Antietam Exchange Club
- Apples for Children, Inc.
- **Asian American Center of Frederick***
- Bester Neighborhood's 1st Group
- Black Rock Integrative Medicine
- Boys and Girls Club
- Brooke's House
- Capital Women's Care
- Carefirst
- Casey Family Programs
- **Children In Need***
- City of Hagerstown
- Close Knit
- Community Free Clinic
- Congregation B'nai Abraham
- Department of Juvenile Services
- DOT Foods
- F & M Trust
- Families Helping Families
- Family Healthcare of Hagerstown
- First United Bank
- **Frederick County Mental Health Association: Child Care Choices***
- Girls Inc.
- **Hagerstown Area Religious Council***
- Hagerstown City Council
- Hagerstown Community College
- Hagerstown Housing Authority
- Hagerstown Parks and Recreation



- Hagerstown Police Department
- Healthy Families
- Horizon Goodwill
- **Hospice of Washington County***
- It's a Blessing to Be a Blessing
- Judy Center Early Learning Hub
- Justice and Recovery Advocates
- Lifehouse Church
- Locust Point Market
- Maryland Department of Labor Senior Employment Program
- Maryland Excels
- Maryland Family Network
- Maryland Physician's Care
- Maryland Theatre
- Meritus Medical Center
- Nena's Curbside Café
- Office of Consumer Advocates
- Partners in Pediatrics
- Patriot Federal Credit Union
- Pediatric Dental Center of Frederick
- Pediatric Movement Center
- **Potomac Community Services***
- Priority Partners
- QCI Behavioral Health
- Reach of Washington County
- Refugee Welcome Network
- RLP Holistic Wellness LLC

- Safe Kids of Washington County
- Salvation Army
- Silt Coffee Co.
- Sleep in Heavenly Peace
- South End Neighborhood's 1st Group
- St. Andrew's United Methodist Church
- St. John's Episcopal Church
- St. John's Family Shelter
- The Mental Health Center of Western Maryland, Inc.
- **United Way of Washington County***
- University of Maryland School of Social Work
- Washington County Chamber of Commerce
- **Washington County Community Action Council***
- Washington County Department of Social Services
- Washington County Family Center
- Washington County Free Library
- Washington County Head Start
- Washington County Health Department
- Washington County Literacy Council
- Washington County Mental Health Authority
- Washington County Public Schools
- Washington Goes Purple
- WIC
- YMCA of Hagerstown

**ENOUGH Subgrantee*

TESTIMONIALS OF HOPE

EVERY STORY IS A REMINDER OF THE COURAGE IT TAKES TO ASK FOR HELP AND THE STRENGTH THAT GROWS WHEN SUPPORT IS WITHIN REACH.

THE FOLLOWING TESTIMONIALS COME DIRECTLY FROM THE INDIVIDUALS AND FAMILIES WHO ALLOWED US TO WALK ALONGSIDE THEM DURING SOME OF THEIR MOST CHALLENGING MOMENTS. THEIR JOURNEYS INSPIRE US DAILY AND FUEL OUR COMMITMENT TO ENSURING THAT HOPE, SAFETY, AND STABILITY REMAIN POSSIBLE FOR EVERYONE WE SERVE.

“The Neighborhood Ambassador position has helped me to grow roots in Hagerstown. Those roots have inspired me to make Hagerstown a long time home, rather than moving out of the community. I believe BCOH and the ambassador program will inspire others to maintain a relationship with the area and inspire people to make Hagerstown into a place they want to stay for generations to come.”

Neighborhood Ambassador

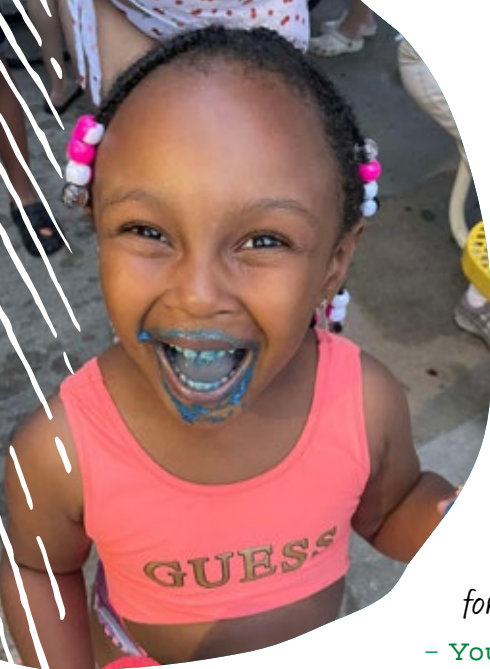
“With the support of BCOH, I was able to enroll my child in Head Start, which allowed me to begin working. I accessed mental health services for both me and my child. I also received transportation assistance, employment support, housing resources, legal guidance, and holiday blessings for my children at Christmas time. Through this process, I learned how to advocate for myself and my children, and I regained my confidence. The goals I set for myself were met thanks to the support I received from BCOH.”

- Mother of 2 participating in Family Support Services

“Because of BCOH, students are better able to focus, feel safe, and enjoy their school experience knowing their families have access to the resources and support they need. This strengthens not only individual students and households, but the entire Bester community. It is inspiring to see families and young people who were once simply trying to survive now thriving—and doing so with dignity. BCOH does not do things to people or for people; they walk with them. That distinction is what makes their work so meaningful.”

- South Hagerstown High School Representative





"I was a teenager when I first connected with BCOH. My mother had passed away, and I suddenly found myself without a home. I was couch surfing with friends, had no one who could help me, and BCOH and Stephanie have supported me a lot this past year. They were there whenever I needed anything. Stephanie helped me get dental, vision, and medical appointments. She supported me every step of the way, making sure I had a safe place to live, making sure I had plenty of food, getting me to sports practices, even helping me get my own bed and sometimes picking me up when I missed the bus. Over the past year, she has helped me move twice and get my senior pictures taken this summer. BCOH staff even threw me a birthday party last December, my first real birthday party! I am truly grateful for the support I've received from BCOH and from Stephanie."

- Youth engaged in family services

"Working as a Neighborhood Ambassador over the past few years has helped me to establish connections within the community and has grown my pride and sense of belonging as a Hagerstown resident. The position has instilled a sense of responsibility and love for Hagerstown. The various events and activities that we have planned and executed have had great success in supporting different members of the community."

- Neighborhood Ambassador

I shared with others how impressed I was with the organization of the event. I thought that a community baby shower was such a beautiful display of love for all. I got a few unsolicited toddler snuggles that also made my day. I didn't know what to expect, but the effort that was put in by the volunteers and vendors was on display. I was a solo vendor, but the Dream Team was super helpful and offered support without request. I look forward to participating again next year."

- Community Partner at Babypalooza



"Thank you so much for the opportunity to shadow a speech-language pathologist. It was an amazing experience and I loved every minute of it. I think this has solidified my plan to move forward in speech therapy!"

- South Hagerstown High School student participant in the Cash-N-Dreams Program



"We first connected with the program through Children in Need, and it quickly became a huge support for our family. Through the Community Action Council, we received food bags and rental assistance, and I was also connected with a case manager who guided us through the process. It wasn't always easy living in a hotel with a toddler, but the hotel staff and CAC staff were wonderful. They went out of their way to make things feel welcoming and supportive, which made such a difference during a tough time. Now, we've graduated from the program and moved into a home of our own. Having a safe and stable place for our family means so much, and we are truly grateful for everyone who helped us get here."

- Family receiving Rental Stabilization Support through WCCAC

"Thank you so much for being so supportive and a shoulder to lean on. I know it's your job, but you go above and beyond to help me and my family. I'm so glad I met you. You've gone through everything standing right beside me. I'm not sure where I'd be without your unconditional help and support!"

- Family receiving services

"It was overwhelming my first time here. There were so many things I could take for my kids, and now I have a wagon, too. We are going to the park, y'all."

- Mom who received ENOUGH wagon during first visit to Children In Need

"The vision and coordination of San Mar and Bester Community of Hope ENOUGH leadership have been instrumental in bringing together a wide network of agencies, organizations, and community partners to align resources and efforts for the benefit of South End families. By uniting diverse partners under a common mission, they have fostered a culture of collaboration that amplifies the impact of each organization involved. This collective approach has not only ensured more efficient delivery of services but has also strengthened the safety net for families, offering a model of how strategic leadership and partnership can drive meaningful change in addressing poverty and community needs."

- ENOUGH Partner



MEMORIAL: JOCELYN SUMMEROUR

In Loving Memory of a True Community Superhero: Mrs. Summerour devoted her career to supporting kids and families in the South End community through her unwavering & unconditional love, ability to 'keep it real' and a true passion for making the world a better place for everyone she met. She demonstrated what it meant to live a life of service and 'doing whatever it takes' to uplift the students at Bester Elementary School. Her impact will be felt for generations, and her legacy of compassion, determination, and service will never be forgotten.

We extend our deepest condolences to her family, friends, and all who were touched by her beautiful light. Rest in power, Jocelyn. Thank you for reminding us that showing up is an act of love and how one person can make all the difference.

ENOUGH

IN DECEMBER 2024, BESTER COMMUNITY OF HOPE (BCOH) WAS AWARDED AN ENOUGH GRANT AS A TRACK 3 IMPLEMENTATION SITE, SERVING AS THE COMMUNITY QUARTERBACK RESPONSIBLE FOR COORDINATING A NEIGHBORHOOD-WIDE STRATEGY TO ADDRESS GENERATIONAL POVERTY IN THE SOUTH END OF HAGERSTOWN.

As part of Maryland's first-of-its-kind, state-led, place-based ENOUGH initiative, BCOH works alongside seven subgrantee partner agencies to advance a resident-driven plan focused on the priority areas identified through the community needs assessment: Housing; Poverty & Concrete Supports; Workforce Development; Mental Health & Substance Use; and Child Care. There are four established subcommittees, bringing together residents, stakeholders, and subject matter experts to guide decision-making and move each priority area forward.

BCOH dedicated the first quarter of 2025 to finalizing contracts, and the second quarter completing hiring and training of various new personnel across the network. With these foundational elements in place, BCOH focused on early implementation efforts, prioritizing quality, early utilization, and resident-driven planning.

ENOUGH Staffing

The ENOUGH grant allowed BCOH to significantly expand its capacity and staffing infrastructure to support coordinated implementation across programs. Through this investment, BCOH added several new roles:

- Data & Neighborhood Impact Manager
- Neighborhood Partnership Coordinator
- Lead Neighborhood Ambassador
- Two Parent Peer Navigators
- Finance Grant Manager
- Family Scholarship Manager
- Six Part-Time Neighborhood Ambassadors

All ENOUGH-funded positions were successfully hired by the end of the fiscal year, allowing BCOH and partners to onboard staff, begin early program implementation and establish consistent communication and referral pathways across the network.

ENOUGH PARTNER NETWORK

- Asian American Center of Frederick
- Frederick County Mental Health Association: Child Care Choices
- Children In Need
- Hagerstown Area Religious Council
- Hospice of Washington County
- Potomac Community Services
- United Way of Washington County
- Washington County Community Action Council

TRAINING AND TECHNICAL ASSISTANCE

- Harlem Children's Zone/ William Julius Wilson Institute





The FY25 ENOUGH Leadership Team

To ensure strong governance and accountability, BCOH established the ENOUGH Leadership Team, composed of key partners with the authority and responsibility to review progress, examine outcome data, and advise the Community Quarterback in carrying out all legislative and programmatic requirements. This team reflects the cross-sector foundation of ENOUGH and includes representation from a community-based nonprofit, local government, and the public school system.

The FY25 ENOUGH Leadership Team includes:

- Keith Fanjoy, CEO, San Mar Family & Community Services
- Jen Younker, Director, Bester Community of Hope
- LeeAnn Santiago, South End Resident
- Tim Fisher, CEO, Washington County Community Action Council
- Scott Nicewarner, City Administrator, City of Hagerstown
- Billy Jackson, Coordinator of Student Services and Transition, Washington County Public Schools



TRAINING AND TECHNICAL ASSISTANCE

BCOH receives robust, ongoing training and technical assistance through the Governor's Office for Children (GOC) and national partners to support the effective implementation of ENOUGH. GOC provides monthly guidance and learning sessions where grantees discuss challenges, progress, and shared priorities, and regularly connects BCOH with national leaders whose expertise strengthens our local strategies. In addition, BCOH receives continuous technical assistance from the William Julius Wilson Institute (WJWI) at the Harlem Children's Zone (HCZ), ensuring alignment with best practices in place-based, cradle-to-career work.



Through these partnerships, BCOH has been invited to participate in several national learning opportunities. Staff attended the 3rd Annual Summer Institute: Transforming Place through Neighborhood Leadership, hosted by the William Julius Wilson Institute at Harlem Children's Zone and EdRedesign in July 2024 and the Power of Place Conference hosted by HCZ in November 2024. These opportunities have deepened staff knowledge, strengthened national partnerships, and built capacity to advance effective, community-led, place-based work in the South End.



SOUTH END LEARNING COLLABORATIVE

On May 22, 2025, BCOH hosted the first South End Learning Collaborative at Hub City Vinyl, marking an important milestone in strengthening coordination and shared learning across all ENOUGH subgrantees. This inaugural session brought together subgrantee organizations and their teams to deepen collaboration, align on priorities, and build a shared understanding of the work ahead. The gathering also served as the first opportunity for partners to present an overview of their programs and activities. This helped inform network-wide alignment by clarifying each agency's role, identifying connection points, and exploring opportunities to streamline referrals and increase utilization.

A representative from the Governor's Office for Children (GOC) provided a foundational presentation on Results-Based Accountability, introducing the network to the framework and its importance to ENOUGH's statewide agenda. BCOH guided partners through a working session focused on reviewing and refining program measures included in the South End Scorecard. Together, the group finalized performance measures for each organization and began setting target outcomes for FY25 and FY26, with an emphasis on increasing program utilization and improving coordination across the network in the coming year.



FAMILIES

STRONG & RESILIENT: THE FAMILIES DOMAIN IS A BLEND OF IN-HOME SERVICES AND PARENT COLLABORATIVES THAT CULTIVATE STRONG AND RESILIENT FAMILIES.

IN-HOME FAMILY SERVICES

MADE POSSIBLE THROUGH A COLLABORATION WITH WASHINGTON COUNTY DSS (DHS)



- **123** referrals
- Provided holistic family wraparound services to **122** families and **538** individuals
- **1751** home visits
- Service connections: **12,422** direct services and linkages provided to promote protective factors.
- Areas of highest need, identified by families, are parenting support, academic support, financial literacy and support, housing navigation, access to medical providers, and transportation to access resources/services.
- Successful Transitions: **79** families successfully completed the goals they set for strengthening their families during this fiscal year.



PRIMARY PREVENTION GROUPS

Café Programs: Creating Safe Spaces for Connection

Parent Cafés provide physically and emotionally safe spaces where parents can openly share the challenges and successes of family life while building supportive relationships.

Recovering Together Cafés are designed for individuals in recovery, those contemplating recovery, and loved ones impacted by substance use - offering compassion, understanding, and community.

Over the past year, **174** participants attended **8** Parent Cafés and **7** Recovering Together Cafés. All Café Hosts and Table Hosts are trained in café fidelity, ensuring each gathering is safe, confidential, and uplifting.



WHAT PARTICIPANTS ARE SAYING:

"It's helpful to know that other people are experiencing similar circumstances."

"It's nice to be in a safe space."

"It's not common to be able to have deep and intimate conversations."

"I made a new friend!"

Each café closes with participants describing their experience in one word. This year, responses included: brave, resilient, hopeful, refreshing, fun, supportive, genuine, and seen.

BCOH Parent & Recovering Together Cafes will continue to grow and develop. For FY26, BCOH will:

- equip more parents to take leadership in cafes,
- expand to include some "special interest" cafes such as *Parents of Teens & Emerging Adults, Spanish-Speaking Cafes, Grief Compass, DADs, and Wow Talk (Youth & Emerging Adults)*
- Parent Peer Navigators will be trained as Café Hosts

Parent Advisory Committee

The Parent Advisory Committee (PAC) is a group of dedicated parents and caregivers who have previously received support from Family Support Services. The committee plays a key role in strengthening collective solidarity, cultivating leadership skills, and enhancing the quality of services available to families. The members of this committee generously share their expertise through their lived experiences and volunteer at events hosted by BCOH.

"PAC has introduced me to people that have different backgrounds than I do as well as made connections that I would not otherwise have had. They helped me not to be shy and interact with other people to get to know them."

– Parent Advisory Committee Member

The Parent Advisory Committee provides invaluable guidance and insight to Bester Community of Hope, helping shape programs and services that truly support families and strengthen our impact in the community. Their lived experience ensures our work remains relevant, practical, and responsive to the needs of the families we serve. We sincerely appreciate this committee, whose thoughtful contributions have made a meaningful difference across the organization. Below are just a few highlights of the work the PAC accomplished over the past year.

FY 25 HIGHLIGHTS:

- Participated in Community Advisory Board meetings.
- Attended the Annual Community Training 'Building Bridges: Lessons on Vision and Grit for Families and Communities'.
- Actively supported and participated in BCOH events such as Babypalooza, Block Party and Parent Cafés.
- Supported outreach efforts by sharing information about BCOH programs and events.
- Consistently provided updates on new and existing resources and shared with committee members.
- Revised and updated established procedures for committee membership.



Youth Enrichment Scholarship

The Youth Enrichment Scholarship, offered through ENOUGH, was created to ensure South End youth have meaningful access to summer enrichment opportunities such as local camps, sports, arts programs, and STEM activities. These structured experiences help connect young people to caring adults, positive peer groups, and mentors that build confidence, resilience, and a sense of belonging. Exposure to new environments and activities also allows youth to discover their strengths, develop new skills, and imagine broader possibilities for their futures.

The Youth Enrichment Scholarship launched on May 6, 2025, and provided up to \$500 per youth to engage in activities such as local camps, arts and music lessons, sports programs, STEM activities, driver's education, as well as potentially cover related costs for supplies or transportation. BCOH received 83 applications and successfully supported 72 youth living within the catchment area. Participants engaged in a wide range of programs, including the YMCA, Boys and Girls Club, Pediatric Movement Center, Hagerstown Field House, and driver's education courses. Feedback received from families and school partners was overwhelmingly positive. One parent shared,

"The boys had a good experience at the Lil sports program. We are SO GRATEFUL to you and BCOH for signing them up, SO much! In just 1 session, I've seen my younger son get more comfortable being away from me. And my other son has focused better on following directions and became more comfortable with it. The best thing was that my older son was encouraging my younger son and trying to help him, not compete with him! Thank you again!"



A Pre-K Art Teacher also expressed deep appreciation for a student's opportunity, writing:

"I just wanted to follow up and express my sincerest gratitude to you and the BCOH Team for helping get [youth] into Summer Camp at the Museum this summer. I heard from the educational director and [youth] that she was victorious and grateful for the opportunity. Her artwork from camp is currently on display in the museum. It is beautiful and inspiring. She also said that she made lots of friends, and at her age, that is a need that is very important to her. Thank you so much for everything you do! I really appreciate your help and support in the matter!"

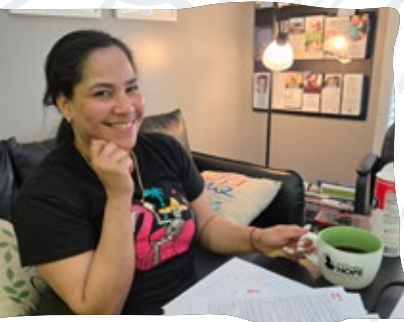
The program reached full capacity by early June, demonstrating both strong community demand and the impact of expanding equitable access to summer learning and enrichment.

NEIGHBORHOODS

CONNECTED & THRIVING: THE NEIGHBORHOODS DOMAIN IS A NEIGHBORHOOD COLLABORATIVE STRENGTHENING SOCIAL CAPITAL TO PROMOTE A SAFE & THRIVING COMMUNITY.

Community Advisory Board

Community Advisory Board provides an important path for residents and stakeholders to take an active role in shaping efforts impacting their communities. By offering an opportunity to share insights, voice concerns and collaborate on priorities, the Community Advisory Board helps ensure community initiatives are reflective of local needs and lived experiences in the South End. Quarterly meetings were held in September – **24** participants, December – **12** participants, March – **32** participants, June – **24** participants.



Community Coffee

Community Coffee is a weekly, hour-long gathering to provide residents and community stakeholders with a relaxed, welcoming space to share and connect with one another. The casual atmosphere brings people together to help build relationships, spark ideas and strengthen the sense of community in the South End. Bester Community of Hope was proud to host **36** sessions that welcomed **82** participants.

Neighborhood Ambassadors

Bester Community of Hope continues to create meaningful opportunities that allow residents to serve as experts and leaders within their community. Neighborhood Ambassadors help foster safe and caring environments in their neighborhoods and maintain positive interactions with residents they encounter while serving as trusted representatives of those individuals. Neighborhood Ambassadors foster conversations to help identify support and solutions to challenges and inspire other residents to involve themselves in helping to build safe, connected and thriving communities. Neighborhood Ambassadors reside within the South End of Hagerstown and receive annual training and clearances before providing direct service to the community. They are expected to attend monthly meetings and facilitate resident engagement opportunities. With the support of ENOUGH, BCOH plans to expand the program in the coming year, increasing the team from two Ambassadors to seven, in addition to establishing a Lead Neighborhood Ambassador position to provide guidance and support to the expanded team.





Better Together

Better Together events are hosted throughout the year as a meaningful way for residents and community partners to engage in acts of service. These events are planned for and facilitated by our dedicated Neighborhood Ambassadors and aim to encourage community pride and social connection. Each month's event is inspired by resident feedback to truly reflect neighborhood needs and reinforce a sense of unity for the community. Bester Community of Hope hosted **15** events with over **450** participants and volunteers. Whether we are talking about community clean-ups, book distributions, winter wellness activities or a family fun day with carnival games, the community highlighted that we are undeniably "Better Together!"

Block Party

HAGERSTOWN CITY PARK WAS THE SITE OF THE 9TH ANNUAL SOUTH END COMMUNITY BLOCK PARTY ON SATURDAY, SEPTEMBER 21, 2024. BESTER COMMUNITY OF HOPE, AN INITIATIVE OF SAN MAR FAMILY AND COMMUNITY SERVICES, AND IN COLLABORATION WITH HAGERSTOWN CITY PARKS AND RECREATION'S FALL FEST, HOSTED A DAY FILLED WITH FREE, FAMILY-FRIENDLY ACTIVITIES AND EVENTS CAPPED OFF IN THE EVENING BY A FIREWORKS DISPLAY.



The event welcomed approximately 2000 people during the 4-hour celebration. "I look forward to this event every year! I know this will be a day my daughter and I can enjoy spending time together and having fun," offered Chris, a longtime South End resident.

Cruel Summer, a live band tribute to Taylor Swift's Eras Tour, headlined the event playing over 2 hours of the greatest Taylor Swift's songs. Over 40 resource vendors attended, providing vital community resources focusing on health, early childhood education, community services, and childcare. Again this year, St. John's Episcopal Church and Families Helping Families joined forces to provide a free clothing giveaway, while Deirdre "Mama Dee" Norris, the founder of the local non-profit It's A Blessing To Be A Blessing, graciously provided attendees with snacks, school supplies and hygiene bags. Joint Training Facility returned with their inflatable laser and archery tag activities and the day even saw Lego Man join in on the fun of families creating long-lasting memories. New to



Block Party this year was the South Hagerstown High School Marching Band, who kicked off the event marching through the park and offering guests a chance to hear several songs from their ensemble.

Maggie, a South End Neighborhood Ambassador, reflected on her first South End Community Block Party, "The Block Party was an incredible experience. As a first-time attendee and volunteer, I felt so much pride in being a part of the Hagerstown community. The generosity of the vendors, the appreciation from the community, and the all-around warmth that the community members shared with one another filled my heart. I had no idea how many different support systems were already in place and ready for those in need. The food, music, laughter, and community connections I witnessed during the event reinforced my love for this quaint town. I am so grateful for the opportunity to be a part of the Hagerstown community and Bester Community of Hope. I am already looking forward to next year's event!"



Annual Training

CELEBRATING ITS 10TH GATHERING OF COMMUNITY MEMBERS ADVANCING PROGRESS FOR CHILDREN, FAMILIES AND COMMUNITIES, BESTER COMMUNITY OF HOPE BROUGHT TOGETHER CLOSE TO 450 REGISTERED GUESTS ON MARCH 26TH FOR ITS ANNUAL TRAINING AT THE MARYLAND THEATRE.

This event was titled 'Building Bridges', and built on past events focused on trauma informed practices and collective impact, with a particular focus this year on the role of vision and grit on successful outcomes. The unique conversation cut across sectors, and spoke equally to both audience members and those who they serve. San Mar Family & Community Services CEO, Keith Fanjoy, opened the event sharing, "our goal today is to ensure that dreaming is not a luxury. We have to also be sure that when those opportunities arrive, we're prepared to do what it takes."

With speakers from across the country, the program kicked off with the founder of PUSH for Dreams, Dr. John Gaines, who launched the event with an inspiring message of hope, and love under the most difficult of circumstances with his own story. He also was able to come full circle in not only mentoring and providing positive affirmations to other youth through his non-profit, but being an agent of change in several generations of his own family, repeating 'Love is the Solution'.

Next up was Casey Family Programs Senior Director of Judicial and National Engagement, Sheldon Spotted Elk, who was able to highlight the flip side of grit. Exploring the tremendous adversity already experienced by Native Americans and continuing as a result of historical injustices and loss of culture through intentional efforts such as Indian boarding schools that existed including one in nearby Pennsylvania. He shared the power of previously meeting Olympian Billy Mills, one of two Native American gold medalists, who was a symbol of hope, and someone who had overcome great challenges. As helpers consider approaching others with messages intended to support, doing so through a lens of cultural humility must remain a priority. When considering the pathway to hope, he shared in tribal communities, "when we talk about issues like poverty, it's most typically the poverty of hope".

Afterwards, author of "Getting Grit" and "Big Goals" Caroline Adams Miller, focused on the science of grit and goals. She explained, "Grit says "why not me"; but it can only be cultivated when you know the big dream." She provided a framework for helping communities by walking through a series of difficult circumstances in her journey battling bulimia, along with professional set backs, to convey what interventions made the difference in her life. She also conveyed the unintended consequences of the "self-esteem parenting movement"





and that not allowing failure with boundaries actually removes the opportunity to build strength that adults are looking for in youth. "We all play a role in bringing grit back. Grit is a superpower!"

The day culminated with a memorable and captivating presentation by NASA Astronaut Don Thomas. He took audience members on a journey from humble beginnings and early adversity in his home to convey the impossibility of his childhood dream of being an astronaut. He reflected on repeated rejections from NASA, and what seemed like the end of the road. After finally breaking through and being accepted into the space program, life threw him another curve ball: cancer. But, through a relentless determination to achieve his dream, Don was able to finally achieve the impossible, space travel! He shared, "About 650 people have had the opportunity to be in space, and when you're up there looking down at Earth from a distance it is so clear that what we have is fragile and we need to take care of it. But the other thing that is clear is that we need each other: we have this common ground. I'm not from Ohio, I'm from Earth. And we are all earthlings."



Babypalooza

ON APRIL 5, 2025, BESTER ELEMENTARY SCHOOL WAS TRANSFORMED INTO A HUB OF FAMILY FUN AND COMMUNITY ENGAGEMENT WHEN BESTER COMMUNITY OF HOPE HOSTED THEIR 9TH ANNUAL BABYPALOOZA COMMUNITY BABY SHOWER. THIS ANNUAL EVENT SAW 161 FAMILIES AND 500 PEOPLE COME TOGETHER TO CELEBRATE AND HONOR THE YOUNGEST MEMBERS OF THE COMMUNITY.



As families were welcomed into the nursery rhyme themed event they had the opportunity to visit the Early Learning Carnival, where five local early intervention agencies created a space filled with engaging activity stations featuring interactive games, sensory play and motor skill exercises designed to encourage motor development. Attendees were also able to capture some of the magic of the day by snapping a photo at the 'row, row, row your boat' photo booth sponsored by the Washington County Family Center and interacting with Goldilocks and one of her famous 3 bears.

Once families transitioned from the Early Learning Carnival into the gymnasium space, they were greeted by over 40 resource vendors who were ready for the chance to connect with families by offering vital information related to healthcare, family services, childhood development, home safety, and so much more. Brienna Fields, a representative from The Community Free Clinic expressed her enthusiasm for the event, stating, "This was the first year I attended this event and I am quite impressed. Providing an event that has so many community partners in one space for residents to connect with is amazing. I look forward to working together again next year!"



Parenthood is an amazing journey, but it can also come with challenges. Learning how to prioritize self-care and resilience helps us show up as the best versions of ourselves to those we care for. The Jack E. Barr Center for Well-Being once again hosted the Parental Resiliency Room which provided families an opportunity to unwind in a calm space. Here, individuals could engage in relaxing activities like coloring and listening to music.

As we all know, no celebration is complete without food and prizes! Thanks to funding from the Governors Office of Children through the ENOUGH Act, families were able to enjoy a meal catered by Chick-fil-A and a nurse rhyme book. To cap off Babypalooza, 14 prize bundles, sponsored by Bester Community of Hope and the generosity of their community partners, were raffled off. One parent shared their favorite part about the day was "having a fun place to take my kids, and get connected to resources that I needed all in one place! People were able to answer questions that I have had and getting diapers was a big help. My kids loved the face painting and balloon animals!"

As Babypalooza came to an end it was clear that this event is more than just a baby shower. It is essential gathering that brings together local organizations in an effort to provide a nurturing environment where EVERY parent and child thrive, showcasing the power of community, resilience and support.



Cash and Dreams

In collaboration with the Washington County Chamber of Commerce, Hagerstown Community College, Washington County Public Schools, F&M Trust, First United Bank, and Washington County Public Schools, Bester Community of Hope proudly hosted a cohort of 13 students from South Hagerstown High School for the third year of the Cash N' Dreams financial empowerment program. Over the course of six months, students participated in interactive financial literacy sessions and developed personalized plans to support their college, career, and entrepreneurship goals. Each session featured inspiring presentations from diverse local leaders representing both the business and community sectors, who shared their personal and professional journeys toward success. The program culminated with a celebration ceremony in May at South Hagerstown High School, honoring the 2024–2025 Cash N' Dreams graduates. Equipped with practical knowledge, mentorship, and tangible resources, these students are now empowered to take meaningful steps toward turning their dreams into reality.



A graduating senior, **Felix** has a clear vision for his future: becoming a physician serving under-resourced communities. After being accepted into the Biology Pre-Med program at Frostburg State University, Felix received a scholarship from Cash N' Dreams to help cover a portion of his first-semester tuition and related college expenses.

Markell aspires to one day own his own business and create multiple streams of income. From the beginning, he shared his desire not to be confined to a single field but to explore a range of career paths. Through Cash N' Dreams, Markell connected with professionals in business, law enforcement, law, and cybersecurity; all areas of interest he plans to pursue. He also received financial assistance to secure safe, reliable transportation to his various jobs, supporting his efforts to save for future college expenses.

A senior this year, **Nadia** is actively pursuing her dream of becoming a real estate broker. While attending Cash N' Dreams sessions, she worked toward earning her real estate license and expressed interest in building her business knowledge base. She was accepted into Penn State University York's Business School, where a Cash N' Dreams scholarship will help offset the cost of her first semester.

Rachel demonstrated a strong passion for speech-language pathology while also managing her own graphic design business. To support her dual goals, she received a laptop and design accessories, giving her access to professional software and a dedicated workspace. Additionally, Cash N' Dreams partnered with the Pediatric Movement Center to create an apprenticeship, where Rachel shadowed their speech-language pathologists and gained valuable hands-on experience.





From the start, **Jermella** shared her dream of becoming an architect. To help her build a portfolio and develop her design skills, Cash N' Dreams provided her with a laptop and architecture software, equipping her with the tools needed to begin preparing for college-level architecture programs.

Malia expressed interest in exploring careers in the healthcare field. With support from Cash N' Dreams, she received a scholarship and placement in Hagerstown Community College's Discover Medicine summer program; an immersive, hands-on experience that introduced her to real-world medical environments.

Eveohn is exploring several potential career paths, including anesthesiology. Currently enrolled in the Early College Program at Hagerstown Community College, she is on track to earn both her high school diploma and associate degree. Cash N' Dreams awarded her scholarships to cover transportation and driver's education at Allegany Driving School, helping her gain greater independence as she balances school and career goals.

With dreams of entering the modeling industry, **Manuella** is taking her first steps toward a professional career. Cash N' Dreams covered the cost of working with a local modeling consultant who provided one-on-one coaching, portfolio development, and professional photo sessions — helping Manuella begin to build a competitive portfolio.

Jaidyn's passion for landscape and nature photography continues to grow. Recognizing that his previous camera equipment limited his creative work, Cash N' Dreams provided him with a new digital camera and accessories to support both his photography coursework at South High and personal projects.

An accomplished athlete, **Naomi** plans to continue her basketball career at Hagerstown Community College while pursuing her academic studies. Cash N' Dreams supported her with one-on-one personal training sessions to strengthen her athletic performance and provided a laptop and accessories essential for her coursework success.



Another senior in this year's cohort, **Briyana** plans to study Business and Digital Marketing at Hagerstown Community College. To support her academic journey and help her develop a professional portfolio, Cash N' Dreams provided her with a personal laptop.

As two of the youngest members of this year's group, **Dorian** and **William** are already entrepreneurs, managing a business that resells trending retail products. Cash N' Dreams awarded them scholarships for driver's education classes through Allegany Driving School, expanding their ability to manage deliveries and grow their business. As their career goals continue to evolve, they'll also be connected to local professionals for mentorship and guidance.



“All of us, at some time or other, need help. Whether we’re giving or receiving help, each one of us has something valuable to bring to this world. That’s one of the things that connects us as neighbors—in our own way, each one of us is a giver and a receiver.”



Mr. Fred Rogers



The Governor’s Office for Children funded this project under award number 2025- ENGH-008. All points of view in this document are those of the author and do not necessarily represent the official position of any State or Federal agency.



SAN MAR

TREATMENT FOSTER CARE



DIRECTOR'S MESSAGE

dear friends,

Every child deserves a safe, loving, and supportive family. At San Mar Treatment Foster Care, this simple truth drives everything we do. In a world often divided by differences, it is our shared commitment to children and families that unites us, guiding our work as we nurture young hearts and help families heal.

Stability, safety, and a sense of belonging form the foundation of childhood and the heart of foster care and adoption. These are not just needs for “foster kids”; they are universal needs that every child and family shares. Our program helps youth heal, grow, and build a secure future. For some, that path leads to safe reunification with their biological families. For others, it means finding a permanent, loving home. Every journey is unique, but the goal is the same: a child who feels safe, supported, and loved.

Foster care and adoption may follow different paths, but they share a single, vital goal: every child deserves a loving, supportive family. Recognizing this shared goal allows us to see the broader purpose of our work. The stability, guidance, and care we provide are essential building blocks for all youth and families striving to thrive.

While our work is guided by shared values and common ground, we also recognize that there are times when we must challenge the status quo. Regardless of personal beliefs, every child deserves the opportunity to have their basic human needs met and reach their full potential. This means speaking up, advocating, and sometimes making difficult decisions to ensure safety, stability, and the chance for every youth in our care to achieve their dreams.

By embracing these shared needs, we strengthen collaboration among agencies, families, and communities. Together, we foster connections that ensure every child has the stability and support they need to thrive. At San Mar, we are proud to champion these values, helping youth develop resilience, nurturing families, and fostering communities where all children can succeed.

In the end, the ultimate common ground is clear. Despite our differences, everyone involved wants the same thing for children: a safe, loving, and supportive family. By recognizing this shared purpose, we can all continue to nurture children, strengthen families, and build communities where every child has the opportunity to thrive.

With gratitude,

Jenn

Jennifer Lewis, LCSW-C

Director of Treatment Foster Care



MEET OUR TFC STAFF



JENNIFER LEWIS,
LCSW-C
TFC Director



BECKY CARPENTER,
LBSW
Admissions
Coordinator



ABBY GIANCOLA,
LMSW
Case Manager/
Therapist



KATHLEEN PREST,
LCSW-C
Licensing Coordinator



STACY ROBINETT,
LMSW
Case Manager/
Therapist



ALYSSA LOEW, LBSW
Case Manager



HANNAH DINOLFI,
LBSW
Case Manager



JAN GAMBY
Resource Coordinator

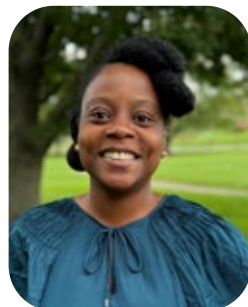
TFC Interns 2024 – 2025



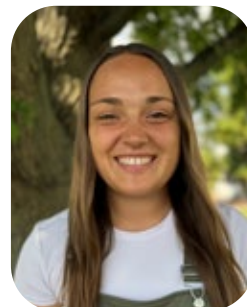
HANNAH D.
Shepherd
University



PAIGE M.
Shippensburg
University



DONEARL B.
Liberty
University



KATIE E.
Shippensburg
University



RACHEL F.
Hood College

Finding Common Ground



FOR 27 YEARS, I HAVE HAD THE PRIVILEGE OF SERVING SAN MAR TREATMENT FOSTER CARE. IN MY ROLE AS ADMISSIONS COORDINATOR, I HAVE LEARNED THAT OUR WORK BEGINS WITH HELPING CHILDREN, FOSTER FAMILIES, AND PARTNER AGENCIES FIND COMMON GROUND. EVERY YOUNG PERSON WHO ENTERS OUR PROGRAM DESERVES A SAFE AND SUPPORTIVE HOME, AND EVERY FAMILY DESERVES THE GUIDANCE NEEDED TO OFFER THAT CARE WITH CONFIDENCE.

At San Mar, we believe in unconditional care. This means taking time to understand the strengths and needs of each child and each family so we can make thoughtful, supportive matches. Not every home is the right fit for every child, yet when the match is right, powerful relationships grow. Many foster parents and former foster youth stay connected long after placement ends. Even youth who were not ready for foster family life at the time often reconnect as adults, recognizing the impact those families had during challenging times.

Some foster parents also build bridges with biological families, helping children remain connected to their roots while experiencing stability in a new environment. When reunification is possible, those relationships become an important part of healing.

When reunification is not an option, our families often choose to continue as long-term supports, and sometimes they become forever families. In 2023, five youth in Treatment Foster Care were adopted by their foster families, allowing three of the children to remain together as a sibling group. These outcomes reflect the dedication and compassion that guide our work every day.

When I began at San Mar in 1998 with just 12 clients, I quickly saw the strength and patience foster parents bring to the lives of children healing from trauma. Over time, it also became clear that younger children and those outside group settings needed access to the same kind of nurturing, family-centered environments. This understanding continues to shape the direction of our program and our commitment to the children we serve.

Whether a child returns home, moves toward independence, or finds permanency through long-term foster care or adoption, our purpose remains steady. We strive to create the common ground where trust can grow, where healing can begin, and where every child can feel valued and supported on their path forward.

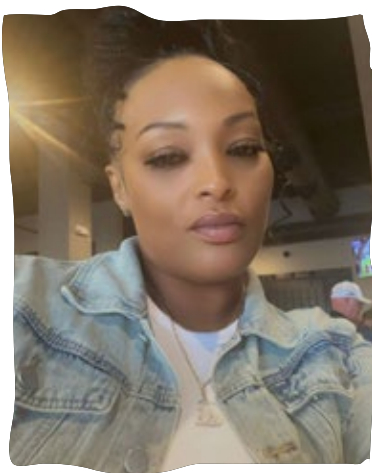
Warm regards,

Becky Carpenter

FOSTER FAMILIES

FAMILIES LICENSED IN FY 24-25

DURING THIS FISCAL YEAR WE LICENSED SIX NEW FAMILIES. THEY EACH TOOK THE BIG STEP TO BECOME FOSTER PARENTS. A FEW FAMILIES HAD YOUNGER & OLDER CHILDREN AT HOME. OTHERS WERE EMPTY NESTERS, BUT ALL FOLLOWED THEIR HEARTS IN BECOMING LICENSED FOSTER PARENTS AND NOW ARE DEDICATED TO SERVING CHILDREN.



*TASHIMA
July 12, 2024*



*JUSTINE
July 29, 2024*



*YOLANDA & THOMAS
September 13, 2024*



*CARLA
November 6, 2024*



*BRITNEE & SAM
December 20, 2024*



*MEGAN & ALEX
June 2, 2025*

Willing and Able

WE ARE ABE AND TILLIE, AND WE HAVE BEEN FOSTER PARENTS SINCE JUNE OF 2024. WHEN WE FIRST STEPPED INTO FOSTER CARE, OUR GOAL WAS TO FOSTER-TO-ADOPT — BUT THAT CHANGED VERY QUICKLY. WE FELL IN LOVE WITH SUPPORTING THE ENTIRE FAMILY, NOT JUST THE CHILD. WE DISCOVERED WHAT IT TRULY MEANS TO BECOME PART OF THE VILLAGE.

Foster care is not easy. It is not for the faint of heart. It opens your eyes to the brokenness in our own community — things we never noticed before starting this journey. But being part of the healing, even in small ways, is unbelievably meaningful. Hard and beautiful at the same time.

Today, our home is full of love and little voices. We are caring for a toddler who is part of our family by birth, a young child in foster care whose permanency plan has recently shifted toward adoption, and an older sibling pair who are working toward reunification with their family. We've grown close with their relatives and feel honored to support them on their journey.

We were also part of a reunification journey for a young child we cared for over several months. During one of those months, that child, our biological toddler, and another foster child in our home were all the same age. Having three little ones at once stretched us in ways we didn't know were possible, and our home was filled with giggles, tears, chaos, and more tiny socks than any house should ever hold. It was overwhelming and beautiful all at the same time.

The reunification didn't unfold exactly as anyone expected at the start, but it resulted in a healthy and hopeful outcome - and we continue to stay in touch with this child's parent. Being part of their healing and their story is something we'll carry with us forever.

One of the greatest blessings of our journey has been finding the foster care community at SanMar. The families there are amazing. Some have been fostering for 10+ years, and their stories - brave, heartbreaking, inspiring, sometimes unbelievable - show just how powerful this work is. Their support and love have been



unmatched, unlike anything we've experienced before. SanMar truly feels like family.

If you've ever felt even the smallest tug to get involved - fostering, supporting foster families, volunteering, or simply learning more - we encourage you to follow it. You don't need to be perfect. You just need to be willing.

Foster care is hard. But it is good. And our community needs more people willing to say "yes."

Warm regards,

Abe and Tillie

FOSTER FAMILIES FY 24-25

Foster Families	Date of Certification	Date Ended
Grace	9/6/2007	
Terry	12/6/2010	
Debra & Joe	9/15/2011	
Tawney Lake	9/23/2015	
Barbara	12/14/2019	
Cortney & Nathan	6/7/2020	
Caitlin & Andrew	8/23/2021	
Dani & Mike	12/14/2021	
Janelle	12/22/2021	
Karen	1/22/2022	
Roberta & Charles	11/16/2022	
Wendy & Charles	12/8/2022	
Daja & Christianna	4/5/2023	
Amanda & Nathan	5/8/2023	
Crystal & Tommy	6/30/2023	
Nicole & Gary	8/22/2023	4/30/2025
Rhonda	11/27/2023	9/24/2024
Julie & Joseph	1/25/2024	7/15/2024
Tillie & Abram	6/19/2024	
Erin & Kevin	6/28/2024	
Tashima	7/12/2024	
Justine	7/29/2024	
Yolanda & Thomas	9/13/2024	
Carla	11/6/2024	
Brittnee & Sam	12/20/2024	
Megan & Alex	6/2/2025	

Kathleen Prest, recruitment and licensing coordinator, understands the **“diversity and unique nature of every family.”** Each family offers its own set of unique family dynamics. As the licensing process begins and preliminary paperwork is initiated, Kathleen is already assessing the family’s individual qualities and quickly becomes attuned to the routines and schedules already in place. Throughout the licensing process, she is respectful and flexible in scheduling visits and pre-service training. It shows, too! Our families have expressed their gratitude for the support and respect shown them. Kathleen also understands that new foster parents are a little nervous in the beginning, so she has incorporated the willing assistance of seasoned foster parents once a new family is licensed.



TFC EVENTS

Adoption Day 2024

Our entire team celebrates when a child finds their forever home and is adopted into one of our families. This was the case for young Le'Andre. Nicole and Gary were so happy when this day arrived. Case manager, Stacy Robinett was there to commemorate this special day with them.

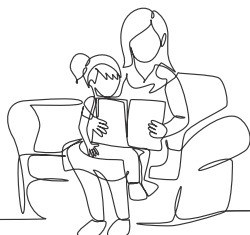
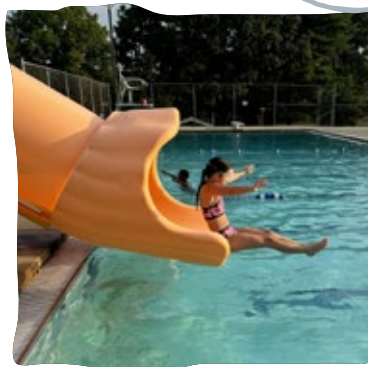


TGBT

San Mar Treatment Foster Care (TFC) staff are happy to help with agency events. This summer was no different. Staff could be found at the annual bike ride fundraiser, TGBT, where they volunteered time and talents. The ride's registration night includes a delicious high carbohydrate meal for the riders before they get an early start in the morning in Cumberland. For many years TFC staff have given their time and energy to create this meal. Several of our staff volunteered to drive a truck, transport and encourage the riders.

TFC Pool Party

Later in the month, we hosted a fun pool party at the Martin L. "Marty" Snook Memorial Park for our foster families. We had a great turnout, and everyone had lots of fun.



3rd Annual Trunk or Treat

WE ALWAYS HAVE A WONDERFUL TURNOUT FOR TRUNK OR TREAT. TFC STAFF ARE NOT AFRAID TO PUT EXTRA EFFORT INTO COSTUME & DESIGN - JUST TO HELP EVERYONE FEEL IN THE SPIRIT. OUR DIRECTOR AND LICENSING COORDINATOR WERE QUITE SUCCESSFUL IN PULLING OFF THEIR LOOK! OUR OWN TFC STAFF AND INTERNS PUT TOGETHER A FEW TRUNKS FOR TREATING.



Case Manager Abby, serving PB&J



Intern, Hannah, and her family join in on the fun



Case Manager, Stacy, sporting Sesame Street's Cookie Monster



Intern, Paige and her mom waiting to hand out treats

TFC Director, Jenn Lewis & Licensing Coordinator, Kathleen Prest



3rd Annual Trunk or Treat (Continued)



(above) Sarah, Mary, & Winnie Sanderson, with Thackery Binx made an appearance.

(below) Board member, Mercede and family, were happy to be part of the annual event.



(left and above) Former and current foster parents were there for the Trunk or Treat festivities, along with some great community service workers.



(left and above) Two other San Mar programs went all out for the evening with displays & treats!



Friendsgiving & Findlay Decorating

TFC started a new tradition in 2023. TFC staff hosted a Friendsgiving celebration. Staff across the agency made their favorite Thanksgiving foods and shared in the enjoyment of a wonderful meal. A great time was had by all!

Following Thanksgiving, our team decorated the Findlay foyer making it festive for visitors and staff.



Gift Donations

It is also the time of year when so many generous gifts are donated to our foster care program from our community friends. The Sharpsburg Library, in conjunction with a local homeschool group provided comfort items to our kids in care. The bags were decorated and then filled with all sorts of toys, books, and fun items – one for each foster child. Charles River Labs, in Frederick, donated STEM boxes for all our children to encourage learning and imagination.

TFC Holiday Gathering

STAFF ALWAYS PUT A SIGNIFICANT AMOUNT OF TIME AND ENERGY INTO THE HOLIDAY GATHERING FOR OUR FOSTER FAMILIES. IT'S ALL ABOUT WORKING TOGETHER TO CREATE SPECIAL MEMORIES. MUCH TIME GOES INTO PLANNING – SENDING OUT INVITATIONS TO OUR FOSTER FAMILIES, ORDERING FOOD, AND LOTS OF THOUGHT IS PUT INTO THE EVENING'S DECORATIONS AND FUN GAMES AND CRAFTS FOR THE CHILDREN.



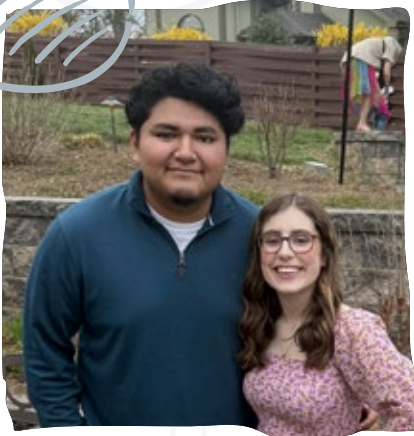
Our social workers share their many gifts within San Mar TFC. Everyone receives instructions in assembling the table centerpieces.





Special Dinner to Celebrate San Mar's Milestones

San Mar staff, board members, and our foster families were treated to food and fun as the agency prepared for the next chapter in the history of San Mar Family & Community Services.



Candy Making

Our Admissions Coordinator, Becky, shared her special recipe for peanut butter & coconut eggs! Yum.



End of School Picnic

School ending is always an exciting time for kids. Each year we plan a picnic with lots of good food, fun and games. This year we prepared a gift of games and treats for each family to take home. The bounce house is always a hit. But this year, the cotton candy being made for each child surpassed all the other fun. The good weather allowed the children to be outside much of the time.



Frederick Pride

Our recruitment and licensing coordinator, Kathleen Prest, along with one of our case managers, Alyssa Loe, set up a display at the annual Frederick Pride event.

TFC ACHIEVEMENTS

(left) Hannah Dinolfi finished her internship with us and graduated with her BSW from Shepherd University. She was hired as a part-time case manager, and passed her social work exam!

(right) Kathleen passed her licensed clinical social work exam and is now an LCSW-C!

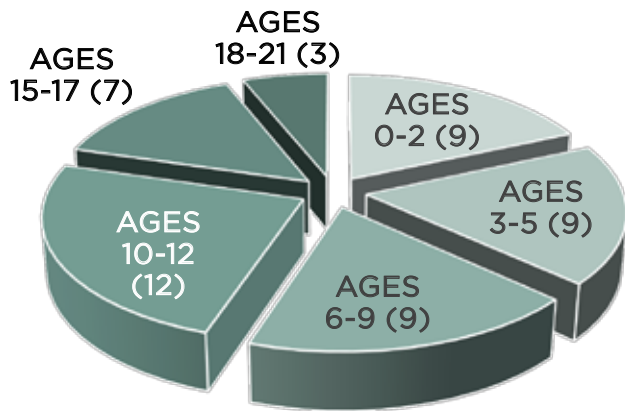


FY 2024-2025

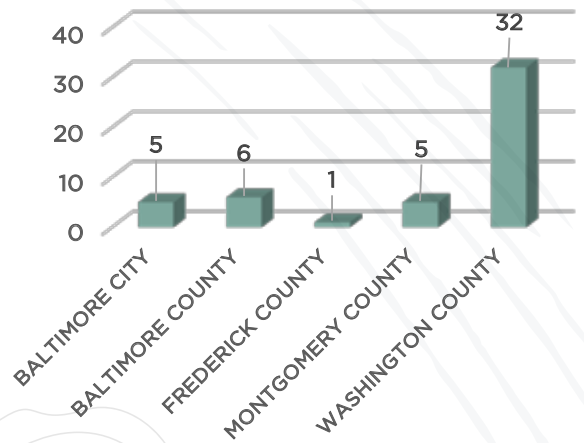
GENDER & AGES OF YOUTH: AT THE END OF FISCAL YEAR (6-30-2025)

Ages	0 - 2	3 - 5	6 - 9	10 - 14	15 - 17	18 - 21	TOTAL
Girls	5	2	4	4	5	2	22
Boys	1	3	8	3	1	1	17

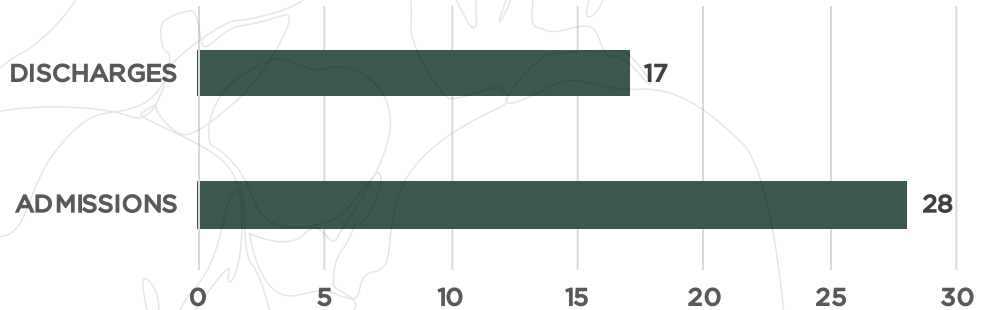
CURRENT AGES IN-CARE YOUTH: FY 24-25



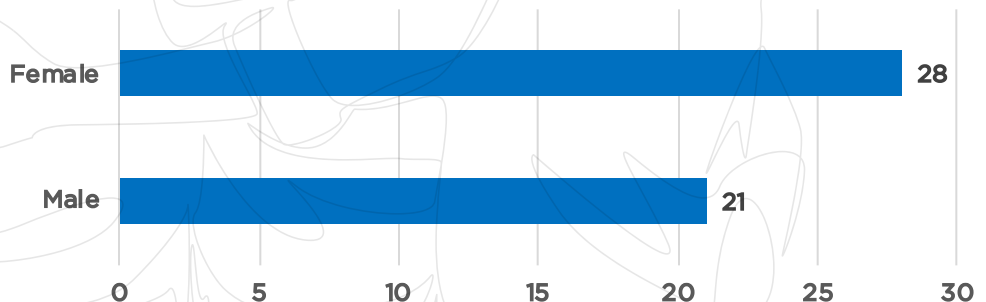
IN-CARE BY COUNTY: FY 24-25



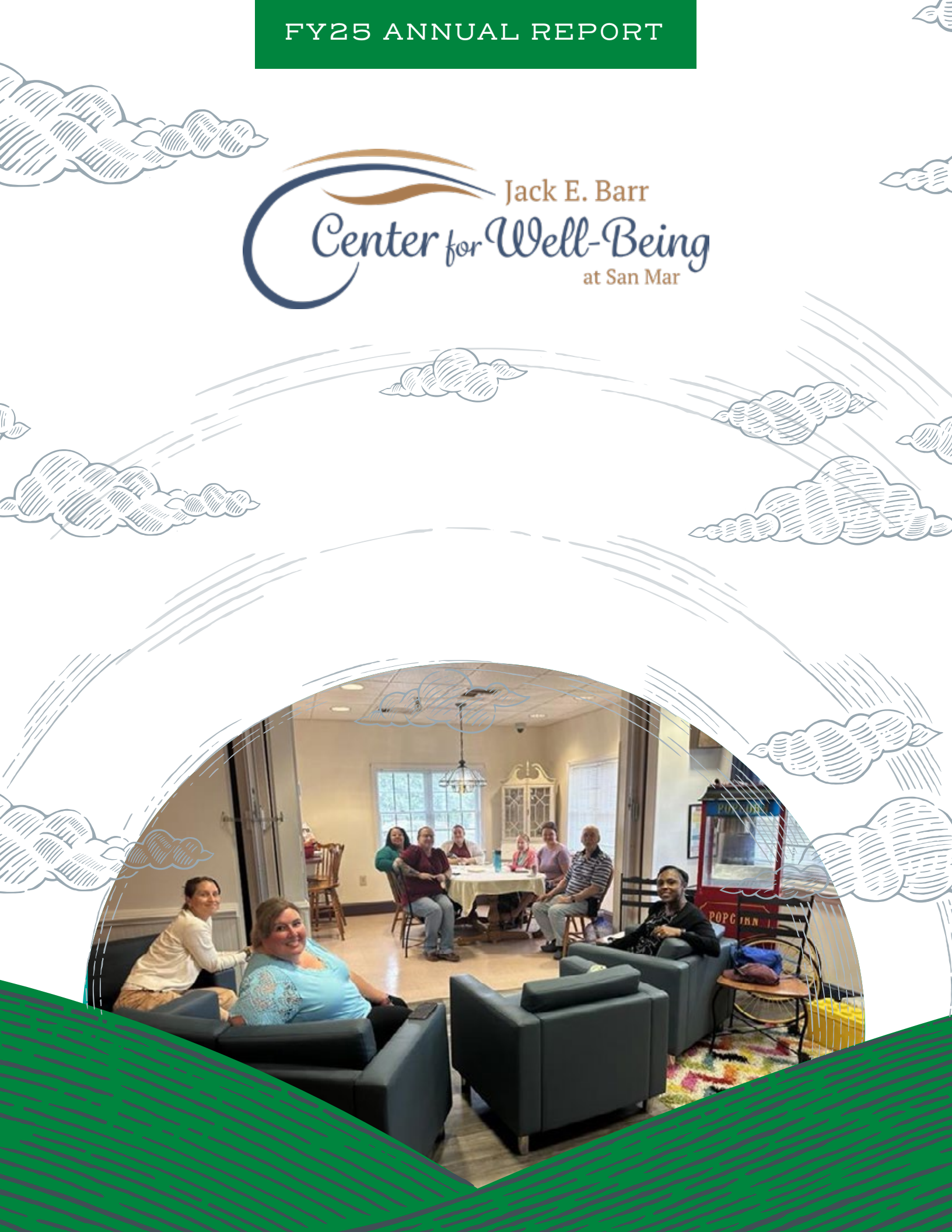
ADMISSIONS & DISCHARGES: FY 24-25



GENDER OF YOUTH IN CARE: FY 24-25



Jack E. Barr
Center for Well-Being
at San Mar



A faint, light green line-art illustration in the background shows several hands of different sizes and orientations, some holding a heart shape. The lines are thin and sketchy, creating a sense of movement and care.

DIRECTOR'S MESSAGE

dear community,

As we reflect on the past year at the Jack E. Barr Center for Well-Being, we are proud to share stories of resilience, innovation, and unwavering commitment to those we serve. This year our team navigated transitions that strengthened both our operations and our impact. From implementation of a new electronic health record system, transition to collection of outcomes data in a different way, to adaptation to a new Medicaid Administrative Service Organization, the team remained steady.

The results speak volumes: over 5,400 therapy sessions, support for more than 386 clients, and 132 referrals processed this year. Most importantly, over 80% of clients reported stronger therapeutic relationships, and symptom severity improved by an average of 34–35%—a testament to the dedication of our staff and the resilience of those we serve.

Every change we made this year was guided by one goal: to make care more accessible and effective for our community. We are proud of the progress and excited about what these improvements mean for the future. Thank you for your continued partnership and support. Together, we are building a healthier, stronger community.

In Partnership,

Jerica

Jerica Washington
Director Jack E. Barr Center for Well-Being

NAVIGATION OF CHANGE

THIS YEAR, THE CENTER NAVIGATED SIGNIFICANT FINANCIAL TRANSITIONS WITH RESILIENCE AND STRATEGIC FORESIGHT.

A major milestone was the successful implementation of the My Best Practice electronic health record (EHR) system in January 2025. This upgrade streamlined scheduling, documentation, and telehealth services, improving operational efficiency and reducing administrative overhead. Simultaneously, the Center adapted to a new Medicaid Administrative Service Organization (ASO), Carelon Behavioral Health. While the transition presented challenges—including underpayments and claim matching issues—the Center proactively collaborated with advocacy organizations and state Medicaid teams to address these concerns and ensure financial sustainability. To further strengthen its financial foundation, the Center developed new processes for tracking and reporting pro bono and private pay cases. These efforts support transparency and help align services with funding requirements. Additionally, the Center continued to share outcome data with stakeholders such as United Way, reinforcing its commitment to accountability and long-term viability.



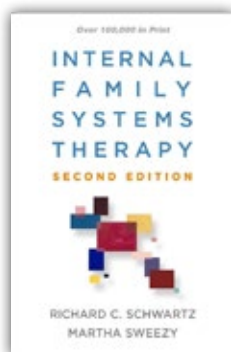


PROGRAM UPDATES

The Center's programming evolved significantly over the year, reflecting its commitment to innovation, staff development, and community engagement. Highlights include the launch of the "What's Next" residential group therapy cohort, which provided a forward-focused space for residents to explore their goals and challenges. The success of this initiative has paved the way for future group offerings.



Staff development was a priority, with four therapists completing Internal Family Systems Therapy training and receiving specialized instruction from CASA to support women experiencing intimate partner violence. The Center also celebrated the contributions of long-serving staff members, including Ira Lourie and Debra Ambrose, who marked 28 years of service.



Community outreach remained strong, with participation in events like Babypalooza, where the Center hosted a Relaxation and Rejuvenation Room for expecting mothers. School-based services expanded in Hagerstown and Clearspring, allowing therapists to support students in their learning environments.

The Center also welcomed new team members, including intern Brianna Leprevost and therapist Chelsea Kzasnak. These efforts reflect the Center's ongoing dedication to fostering a supportive, inclusive, and growth-oriented environment for both clients and staff.

CLIENT OUTCOMES

THE CENTER TRACKS DATA DAILY, MONTHLY, QUARTERLY, AND ANNUALLY TO ENSURE CLIENTS DO NOT FALL THROUGH THE CRACKS AND TO ALLOCATE RESOURCES EFFECTIVELY.

Quarter	Sessions	Clients Served	Referrals	Therapeutic Alliance	Symptom Severity Reduction
Aug-Oct 2024	1,399	300	30	82% Stable/Improved	34%
Nov-Jan 2025	1,499	285	32	81% Stable/Improved	35%
Feb-Apr 2025	1,427	308	28	88% Stable/Improved	35%
May-Jul 2025	1,108	308	42	Transition to new system	35%

OUTCOMES

Aging often presents physical challenges, but in the space of mental health, it presents an unexpected financial burden to some. For Mitchell, he was presented with an array of Medicare Advantage plans during open enrollment, that unbeknownst to him, did not provide coverage for his mental health needs. Struggling with anxiety and as a new client of the Center, he began to miss appointments. The Center began calling and discovered his dilemma. With the support of care coordination and his therapist, the Center was able to reconnect and support him through the changes and challenges of insurance and mental health.



Our Stories

BRIDGING GENERATIONS

When Tina brought her daughter, Emily, to family therapy, their home had many unspoken tensions and shifting ground. Emily had recently moved back in with Tina after being raised by her Great Aunt Maria, and while everyone was committed to Emily's well-being, Tina felt lost in her new role, often looking to Maria for guidance that sometimes blurred boundaries. The Centers work with the clients through individual therapy gave us a unique insight into her world-but the family system needed healing. As the journey continues, the family continues to put the client first and attempting to learn through generations, how to parent.

FINDING MY FOOTING

Sarah had been seeing her therapist for over a year, and successfully ended therapy. Therapy had been instrumental in helping her navigate a difficult period of her childhood, and she felt safe and supported, and had made significant progress. However, as Sarah's focus shifted towards navigating the complexities of middle school, she desired to engage in therapy again, but she needed a change. Her first session with her new therapist at the center felt different, but in a good way. There was a shared understanding of the pressures and anxieties that come with middle school. Although there was a period of adjustment, it took a few sessions to build the same level of comfort. What made the transition relatable was the universal experience of outgrowing a certain stage or needing different support as life evolves. Just like changing jobs or moving to a new city, sometimes our therapeutic needs change too. Sarah's transfer wasn't a sign of failure in her previous therapy; it was a sign of her continued growth and her proactive approach to getting the specific support she needed for the next chapter of her life. It's a reminder that therapy is a journey, and sometimes that journey involves finding a new guide for a different part of the path.

MAYA'S STORY

Maya came into therapy two years ago, juggling a demanding job, a course load in college, raising children, and the ongoing process of unpacking years of anxiety and self-doubting. When Maya first started therapy, just keeping her head above water felt like a victory. The thought of excelling at work or passing a class felt like a distant fantasy. Her anxiety often manifested as procrastination, leading to last-minute cramming and a constant feeling of being behind. Work felt like a series of stressful interactions, and even simple conversations could trigger waves of self-consciousness.

Therapy became her anchor. Her therapist helped her understand the negative self-talk that constantly played in her head and provided practical tools for managing panic attacks and attention. Slowly, tentatively, Maya started to implement these strategies.

The result? Her grades were the highest they had ever been. The relief wasn't just about the good marks; it was the tangible evidence that her hard work and the strategies she was learning were making a difference.

Maya's journey is a powerful reminder that managing mental health while navigating the demands of work and school is possible. It requires commitment, the right support, and a willingness to embrace the process, with its inevitable ups and downs. But the rewards – a greater sense of control, increased confidence, and the ability to thrive – are undeniably worth the effort.

SAN MAR
DEVELOPMENT



DIRECTOR'S MESSAGE

dear friends and champions of San Mar,

As I reflect on another year of serving children and families, I'm struck by the profound truth that has guided us for 142 years: when communities come together, transformation happens.

This past year, your generosity made it possible for us not only to continue all current program services, but to launch exciting new plans to repurpose our Boonsboro campus and expand programming in Hagerstown's South End. Thank you for believing in this mission as deeply as we do!

Your impact extends far beyond individual gifts. Behind every name and number in this report is a child who found safety, a family that discovered hope, and a community that grew stronger. And the stories in these pages represent more than program outcomes. They reflect your values in action—your commitment to ensuring no child faces their struggles alone.

As we look ahead, your continued partnership will be essential. The challenges facing children and families continue to evolve, and so must our response. With your support, we're not just maintaining services—we're innovating, expanding, and deepening our impact.

Thank you for choosing to stand with San Mar year after year. Thank you for believing that every child deserves a chance to thrive. And thank you for being part of a story that began 142 years ago and continues to unfold with each life we touch together.

With deep gratitude and excitement for what's ahead,

Elisa

Elisa Mabina, CFRE
Director of Development



BUILDING FOR THE FUTURE

ONE OF THE MARKS OF A GREAT ORGANIZATION IS ITS ABILITY TO ENVISION A FUTURE WHERE SERVICES ARE OFFERED FOR GREATER IMPACT. SAN MAR HAS GONE THROUGH MANY EVOLUTIONS IN ITS 140+ YEARS OF SERVICE, AND THIS PAST YEAR WAS HIGHLIGHTED BY LAYING THE GROUNDWORK FOR NEW GROWTH.

Transforming our Boonsboro campus to create a full-service housing program for transition age youth was launched last year thanks to an historic leadership gift of \$1,000,000 from the Nora Roberts Foundation. The Irving M. Einbinder Charitable Foundation and the Jone L. Bowman Family Foundation also provided early gift commitments. With this momentum-building support, the architectural and construction teams were selected, and work was planned in phases so that all program services would continue without interruption.

This fiscal year, efforts to raise additional needed private philanthropy in support of the project continued and reached the halfway milestone. We're deeply grateful to the Marion I. and Henry J. Knott Foundation, The John R. and Anna L. Hershey Family Foundation, the Michael G. Callas Charitable Trust, and Middletown Valley Bank for their visionary leadership. We are equally grateful for leadership gifts from Blackie and Ginny Bowen and God's Grace Fund, who will be recognized in our next fiscal year report. These partners understand that the spaces where we serve children matter—and their investments will impact generations to come.

April 3, 2025, marked a milestone moment when we broke ground on the first phase of renovations—a tangible symbol of our commitment to providing the highest quality care environments for children and families served by the Jack E. Barr Center for Well-Being and San Mar Treatment Foster Care. While honoring the legacy of our south-campus buildings, the transformation will create modern, trauma-informed spaces where healing and growth can flourish.

Special guests included the contractor team, members of the Barr family, and Samantha Bodnar, granddaughter of Jone L. Bowman. Congresswoman April McClain Delaney also made a special visit to San Mar and toured the campus to learn more about the renovation project.



Rewriting Stories Together

Our annual giving campaign invited supporters to help "rewrite a child's story"—and you responded with overwhelming generosity resulting in \$66,783 of direct impact. Every gift represented a new chapter for a child who deserved a different ending: one filled with hope, healing, and possibility. Your contributions ensured that no child's story was defined by their trauma, but rather by the support they received to overcome it.

The Power of Prevention

If you could prevent the mistreatment of a child, there's little doubt that any of us would jump up to help. The problem is knowing what to do that will be effective and truly make a difference!

Have you ever wondered what child abuse prevention means? Statistics from the US Department of Health and Human Services' Child Maltreatment Report (2023) show that from 2019-2023, there were 340 child fatalities due to abuse or neglect in Maryland. However, in 2023, of those who received "Family Preservation Services" within the previous five years, the number of fatalities reported was 0! Prevention makes a difference!

In April, our Child Abuse Prevention campaign brought the community together in a powerful way through a volunteer phone-a-thon. A dynamic group of dedicated volunteers picked up the phone to spread awareness, engage supporters and successfully raise \$14,540 in critical funds to protect vulnerable children. Their voices became our collective voice—declaring that every child deserves safety, and every community member has a role to play in prevention.

Community Well-Being

With a commitment to address urgent community needs, The United Way of Washington County, MD, awarded a \$20,000 grant to San Mar to support access to mental health services for Washington County children, youth, and adults. San Mar received the award at the Live United Awards & Annual Campaign Celebration held on Wednesday, June 25.

The Jack E. Barr Center for Well-Being at San Mar is a trusted provider of family-centered mental health services for close to 400 individuals each year. Thanks to this funding partnership, San Mar will continue to improve the health of our community.



Pictured L to R: Kelli Tencer, Director of Community Impact and Investment, United Way of Washington County, MD; Elisa Mabina, Director of Development at San Mar; and Helen Mency, San Mar Board member.

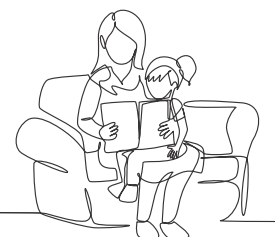


Empowering Futures

On June 5, 2025, the third annual Empower Futures evening benefiting San Mar was held at the home of Board member Kalyani Loganathan in Potomac, Maryland. Along with her husband Thiag (CEO, Cardinality.ai) and a passionate community of changemakers, this year's event reaffirmed their commitment to transforming lives—one story, one step at a time.

The gathering continued the legacy of impact shaped by previous events in 2023 and 2024. Guided by Cardinality's mission to "Change a Billion Lives," the evening focused on advancing San Mar's important work supporting youth aging out of foster care. Funds raised during the event -- more than \$40,000! -- will help launch San Mar's new program of full-service, transitional housing for young women moving into adulthood.

Coach Michael Locksley, Head Football Coach at the University of Maryland, joined the fundraiser as the Guest of Honor. With decades of experience and a long-standing dedication to nurturing talent, his journey—from winning the Broyles Award to leading Maryland's resurgence—embodies resilience and leadership. His presence reminded attendees of the powerful impact mentorship and belief can have on someone's path forward.



A Cycling Adventure to Support Kids and Families

EACH YEAR IN JULY, SAN MAR FAMILY AND COMMUNITY SERVICES HOLDS ITS LARGEST ANNUAL FUNDRAISER, THE GREAT BICYCLE TOUR (TGBT) OF THE C&O CANAL. THE 184.5-MILE TOUR BEGINS IN CUMBERLAND, MARYLAND, AND FOLLOWS THE C&O CANAL TOW PATH FOR FOUR DAYS, ENDING AT MILE MARKER "0" IN WASHINGTON, D.C.



This year's 139 riders successfully raised more than \$175,000 to support San Mar's key programs including Treatment Foster Care, the Bester Community of Hope initiative, and the Jack E. Barr Center for Well-Being outpatient mental health center. In addition, corporate and local sponsorship underwriting reached \$47,500 to

catalyze rider donations and ensure they went directly to programming.

Known as a challenging, yet family-friendly event, participants ranged in age from 8-80+ and included an approximate 60/40 split between returning and new riders. To participate, every rider committed to raising a minimum of \$525 in fundraising. This year,

however, the average was \$1,250 per rider, with an all-time high of 17 riders achieving \$3,000 or more. San Mar's board member and this year's top fundraiser, Timothy Hott, raised more than \$15,000. As a veteran rider, this year had special meaning for him. "Participating in TGBT has been a meaningful tradition for me for nearly 20 years, but this year held special significance," he explained. "I rode in honor of three beloved women in my family – my sister, and two cousins – all of whom we lost far too soon, in their 50s, within the past year. Riding in their memory while supporting the mission of San Mar was both a tribute and a source of healing."

Underwriting was received from presenting sponsor The Nora

"This was by far one of the most positive, unique, and fun experiences of my life, while also being so healthy for me. The fact that it was for a good cause made it even more meaningful. The San Mar staff were exceptional, kind, and caring. They took such good care of us, and my goal is to recruit 1-2 more riders for next summer. Counting down the days!"

- First Time Rider



Roberts Foundation, lead sponsors Dot Foods, The Loats Foundation, Fulton Bank, Middletown Valley Bank, the Washington County Office of Grant Management, and partnering sponsors SEK CPAs & Advisors, Blue Ridge Risk Partners, Younger Toyota, Lamb Insurance Services, AC&T, Staples Mid-Atlantic Distribution Center, Patriot Federal Credit Union, and BKG Media and Promotions. Additional in-kind support was received from Wheelbase Bikes, First United Bank & Trust, Hagerstown Ford, Penske Truck Rental, and a variety of local organizations, including Willow Brook Church, Boonsboro Lions Club, Broadfording Church, and C&O Bicycle.

In the 38 years of hosting this bicycle tour, San Mar has now raised well over two million dollars in support of its programs serving children and families.

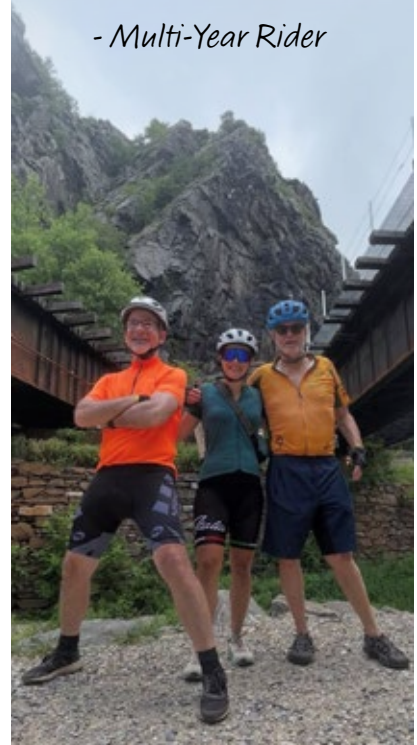


“The months of planning and the days spent together with this group of cyclists give our team a chance to live our values in a fun, unique way. The unconditional care we strive to offer the children and families in our programs, we hope our TGBT riders experience as well.”

- Elisa Mabina

“San Mar puts on an incredible ride – they safely shepherd 150 or so bikers over four days every July. They feed us, they count us, they shuttle us (and our crazy bikes), they repair our tires, they band aid our scrapes, they enforce hydration, they entertain us with costumes and songs, they cheer us on, and they celebrate our wins. The community they build is unlike any I’ve experienced, and we are so lucky to be a part of it. Thank you, San Mar, for another incredible adventure!”

- Multi-Year Rider



THE VALUE OF VOLUNTEERS

BEHIND EVERY PROGRAM, EVERY EVENT, AND EVERY CHILD'S SUCCESS STORY STANDS AN ARMY OF DEDICATED VOLUNTEERS WHO GIVE THEIR TIME, TALENT, AND HEART TO SAN MAR'S MISSION. THEIR COLLECTIVE IMPACT EXTENDS FAR BEYOND MEASURABLE HOURS—THEY BRING FRESH PERSPECTIVES, DEEPEN OUR COMMUNITY ROOTS, AND REMIND US DAILY THAT PROTECTING CHILDREN IS A SHARED RESPONSIBILITY.

This year, volunteers and program interns contributed an extraordinary 3,675 hours of service to San Mar—representing over \$130,000 in value to our mission (based on Independent Sector's Maryland volunteer hourly rate of \$35.53).

But these numbers only begin to tell the story. Those hours represent the phone-a-thon volunteer who reconnected a lapsed donor, the dedicated team who drove trucks, hoisted bicycles and gear, or brought meals to our TGBT riders, a Community Block Party or Babypalooza event assistant who helped transform a simple gathering into a community celebration, the volunteer assisting with child care freeing up staff time for direct client care, and countless other acts of generosity that made our work possible.

Every hour volunteered is an hour a child receives better care, a family finds more support, and our community grows stronger. To everyone who showed up this year: you didn't just support our work, you became part of the solution!

VOLUNTEER AND INTERN SUMMARY

Program	# of Interns	Hours	# of Volunteers	Hours	Totals
Jack E. Barr Center for Well-Being	2	114			2/114
Bester Community of Hope	1	444	42	204	43/648
Treatment Foster Care	7	2,322	14	162	21/2,484
Development/ Administration			60	429	60/429
Totals	10	2,880	116	795	126/3,675

Volunteer Feature

MEET DONNA BOCKSTANZ

WHAT STARTED AS DONATING BAKED GOODS THROUGH HER CHURCH, HAS BECOME A TRUE PARTNERSHIP FOR OUR FEATURED DONOR AND VOLUNTEER, DONNA!

"The St. James Catholic Daughters have been involved with San Mar for many years. We've baked desserts for events like Christmas dinners and the annual bike tour, as well as joined the Christmas Elf program. We love serving the youth in our community, especially girls, since we are an all-female group. When I retired this year, I just wanted to do more!"

Donna then raised her hand to help watch children during foster parent training sessions, which requires a rigorous background check. Since April, she has volunteered more than 20 hours, mostly with the kids, but also for TGBT and for our Child Abuse Prevention campaign phone-a-thon.

She recalled some of her favorite memories and shared why San Mar's work is close to her heart.

"It's been so fun to come and sit with the kids! They have started to recognize me now, and I love watching the progress they are making. One kid loves to play Battleship with me, and another kid consistently beats me at UNO! This work is so special to me because I never had kids of my own, and I love what San Mar does to support children and families. Now that I have more time, I want to give back as much as I can."

Donna, thank you for being an essential part of the San Mar family and helping to build bridges of hope for children!



"This work is so special to me because I never had kids of my own, and I love what San Mar does to support children and families. Now that I have more time, I want to give back as much as I can."

-Donna Bockstanz

DONOR RECOGNITION

With sincere gratitude for your generosity and commitment to San Mar Family and Community Services, the following lists were compiled to recognize donors who made gifts of \$100 or more during the 2025 fiscal year – July 1, 2024, to June 30, 2025. We are equally grateful for the 782 donors not listed whose combined giving during the fiscal year accounted for an additional \$29,632 in contributions and many generous in-kind donations.

While every effort has been made to correctly recognize our valued donors, or provide anonymity when requested, sometimes errors and omissions still occur. Please feel free to contact the Development Office at 301-733-9067 x250 to report any needed correction.

CHAMPIONS OF HOPE

These special donors made regular recurring gifts during the year through monthly credit card or electronic bank transactions or through an employer's payroll deduction program.

- Teri Conrad
- Keith Fanjoy
- Gina Figel
- Luca Hawkins
- Elisa Mabina
- Bharathidasan Palaya
- Joanna Peters
- Patricia Powell
- Terri Siefert
- Kathryn Thomas
- Maria Uitterhoeve
- Jerica Washington
- Dennis Weaver
- Mike and Sharon White
- Jennifer Younker



Team San Mar took part in United Way of Washington County, Maryland's Day of Caring serving alongside 80+ other volunteer teams throughout the community – September 2024



Thanks to coordination from board member Tim Hott, Erie Insurance donated 20 trees, and they were planted at the Boonsboro campus – April 2025

PARTNERS IN HOPE

These donors have made gifts through their estate or named San Mar as a beneficiary through a planned gift.

- Terry Angle
- Sylvia M. Barnhart Estate
- The Boerner Memorial Trust
- Jennifer Eaton
- Mary Fitzwater Estate
- Lena Given Estate
- Elaine H. Goldhorn Trust
- The Graff Trust
- John Richard Holzapfel Estate
- Patricia Martin Estate
- Mathias Foundation
- Goldie E. Peabody Estate
- Joan Weddle

IF YOU HAVE INCLUDED SAN MAR IN YOUR ESTATE PLANS AND YOUR NAME DOESN'T APPEAR, WE WELCOME YOU TO NOTIFY US BY CONTACTING ELISA MABINA AT EMABINA@SANMARHOPE.ORG.

LETTING US KNOW YOU'VE TAKEN THE GENEROUS STEP OF REMEMBERING SAN MAR IN YOUR WILL OR OTHER LEGACY GIFT PLAN IS ALWAYS UP TO YOU.



GUARDIANS OF HOPE

These exceptional donors have demonstrated their commitment by giving over multiple consecutive years.

Twenty years or more

- Curtis Bachtell
- The Boerner Memorial Trust
- Timothy Hott
- Jeff and Jackie Kelley
- Vicki Martin
- James McComb
- Kathryn Sortore
- Joan Weddle

Ten – Nineteen years

- Mary Barnhart
- Bonnie Baust
- George Brown
- Keith Fanjoy
- Thompson Hefelfinger
- Mary and John Heizer
- Tony and Maureen Ingram
- Rudolph Krumpe
- The Loats Foundation, Inc.
- Mathias Foundation
- The Nora Roberts Foundation
- Dave and Lyndell Quirple
- Gary Schminke
- SEK CPAs and Advisors
- Gloria Serrao
- David Temple
- William and Francis Young

Five – Nine years

- Anonymous Donor
- Charlotte Ashton
- Lauren Ayers
- Blue Ridge Risk Partners, LLC
- Julie Boyer
- Christopher Bublitz
- Susan Caperton
- Anthony Case

- Carolyn Cecil
- Susan Chute
- Teri Conrad
- Nancy Deutsch
- Jenn Dotson
- Jan Gamby
- Jon Geers
- Debbie Hamby
- Donna Harmon
- Tom Harmon
- Luca Hawkins
- Mike Gallup and Jennifer Hillmann
- Nancy Houston
- Interstate Batteries
- Ralph and Carol Jordan
- Robert Levenson
- Debbie Lupton
- Arthur and Barbara Lynch
- Elisa Mabina
- James and Mindy Marsden
- Charles and Demeta Matlack
- Richard and Vickie McLaughlin
- Ursula Mower
- Philip Natsios
- Noel's Fire Protection LLC
- Peggy Noll
- Richard and Grace Parra
- Don Putman
- Kelly Rentz
- Justin Schooley
- Geoff Serrao
- Susan Sharer
- Jack Slick
- Kathryn Smulsky
- Staples Distribution Center, Inc.
- Christy Turner
- Daniel Ueberfluss
- Maria Uitterhoeve
- Kathryn Vosburgh
- Noel Williams
- Vivian Westgard
- Jennifer Younker

DONORS BY GIVING LEVEL

\$50,000+

- The Alice Virginia and David W. Fletcher Foundation Inc
- Irving M. Einbinder Charitable Foundation Incorporated
- The Marion I. and Henry J. Knott Foundation
- The Mathias Washington County Trust
- The Nora Roberts Foundation

\$5,000–49,999

- The Boerner Memorial Trust
- Cardinality.ai
- Frank and Teri Cholewicki
- City of Hagerstown
- County Commissioners of Washington County
- DigiCap
- Dot Foods, Inc.
- Ann Marie and Lee Downey
- God's Grace Fund
- The John R. and Anna L. Hershey Family Foundation
- Holzapfel Family Charitable Foundation
- The Jone L. Bowman Family Foundation

- Rudolph and Clara Krumpe
- David and Nicole Lehr
- Love of Christ Foundation
- Herm and Bren Mellott
- Michael G. Callas Charitable Trust
- United Way of Washington County, Maryland,

\$1,000–4,999

- AC&T Company
- Mary Anders
- Blue Ridge Risk Partners, LLC
- August Bradley
- Simon and Becky Brain
- Church of the Holy Trinity, United Church of Christ Fund
- David Collins
- Beau Crowding
- Cyquent, Inc.
- Devin Donovan
- Frank Dunn
- Erie Insurance
- Exchange Club of Antietam
- Keith Fanjoy
- Jonathan Fowler

- Ben Franklin
- Fulton Bank
- Jeffrey and Yvonne Gish
- Goldman Edwards Inc.
- John and Mary Heizer
- William and Anne Holzapfel
- Timothy Hott and Justin Schooley
- Interstate Batteries
- Item America, LLC
- Mark Kodenski
- Rama Kodumagulla
- Lamb Insurance Services, Inc.
- The Loats Foundation, Inc.
- Mark Lovell
- Lifehouse Church
- Arthur and Barbara Lynch
- Mark and Elisa Mabina
- James and Mindy Marsden
- Lisa Mauriello
- Maximus
- James and Diane McComb
- Malcolm McCoy
- Middletown Valley Bank
- Marcia Newbill
- Nishtech

More than 170 community volunteers, or “Christmas Elves” made the holidays special for 160 kids and families in San Mar’s programs – December 2024



- Brian and Melissa Noel
- Oshkosh Corporation
- Patriot Federal Credit Union
- Samuel and Patricia Powell
- Dave and Lynndell Quirple
- John and Sandra Redmon
- ReFrame Solutions
- Rockville Metals
- Joseph and Victoria Salzone
- Cheryl Scrivener
- SEK CPAs and Advisors
- Gary and Gloria Serrao
- Geoff Serrao
- Jack Slick
- Staples Distribution Center, Inc.
- Bhanu Vellanki
- Vinny Healy Memorial
- Cindy Watkins
- William E. Cross Foundation, Inc.
- Michael and Erin Yeazell
- Younger Toyota

- David and Clairra Dorwart
- Kelly Dryzal
- Patrick Dukes
- J. Dennis Easterday
- Bryan Eckert
- Patricia Evans
- Susan Fitzpatrick
- Jessica Flores
- Robert Fox
- Freddie Mac
- Aviva Gershman
- Christy Greening
- Stacy Guyer
- Hagerstown Ford
- Debbie Hamby
- Liana Hastings
- Luca Hawkins
- Greg Hilscher
- Jacob Hockman
- Patrick Hughes
- Anna and Avery Irwin
- Jamie and Amanda Iseminger
- Ford James
- Jeff and Jackie Kelley
- Gar Lam
- Paul Leatherman II
- Ira and Carol Lourie
- Barton Malow
- Vicki Martin
- Cyndi McAtee
- Elaine Miller
- Kathleen Murray
- Joan Myers
- Tony Nerantzis
- Nish Thakker and NXT LLC
- Noel's Fire Protection LLC
- Roger Nowell
- Douglas and Jill Ochs

- Ryan O'Donnell
- James Oroke
- Susan Peterson
- Jason Piper
- Priority Construction
- Don Putman
- William & Clara Quirple
- Kelly Ramsey
- Jennifer Reed
- Helaine Resnick
- Colleen Rives
- Gary Schmincke
- Alan Seabright
- Howard Sevel
- Leonard Slappo
- Shawn Smith
- Stephen Smizer
- Tim Snyder
- Dawn Sponheimer
- James Sprague
- Ashley Tauler
- Mary Jane Tiedeman
- Rena Vakay Thuman
- Unitarian Universalist Church of Hagerstown
- Joe Uriah
- Tammy Vincent
- Steven Watkins
- Joan Weddle
- William and Frances Young
- Matthew Zelasko

\$500 to 999

- Mary Barnhart
- Greg Baroni and Attain Capital
- BKG Media and Promotions
- David Brainerd
- Keith Breitenstein
- George Brown
- Brunswick Auxiliary #1136 Fraternal Order of Eagles
- Christopher Bublitz
- Anthony Case
- Carolyn Cecil
- Mary Beth Coffman
- Karen and Mike Corcoran
- Dianna Dempsey

\$100 – 499

- Timothy Abeska
- Lissa Abrams
- Sila Alegret-Bartel
- Russ Allen
- Kelly Allison
- Jean Allman



The girls from Girl Scout Troop 15037 in Hagerstown loved learning about San Mar's work and they named San Mar a hometown hero! – April 2025

- Kenny Amos
- Nicholas Anders
- Rebecca Anderson
- Bruce Anderson
- Travis Anderson
- Mark and Jayne Angle
- Anonymous Donor
- Antietam Wealth Management II, LLC
- Jonathan and Jolee Ashley
- Elaine Attridge
- Isaac Auldridge
- Lauren Ayers
- Tammy Ayers
- Curtis Bachtell
- Marlin Bachtell
- Todd and Sue Baer
- Vik Bansal
- Kay Barkwill
- Bill Barnes

- Jeff and Heather Barnhart
- Adam Basha
- Bonnie Baust
- Zlatan Beca
- Rhonda Beckham
- Dixie Benedict
- Mark Bindon
- Igor Birman
- Jody Bischoff
- Lisa Blackburn
- Kristi Bleakley
- Donna Bockstanz
- Lauren Bolding
- Bill and Liz Boltz
- Joan F Bowers
- Patrick Bowers
- Sue Bowie
- Kevin Brackens
- Doug and Diane Bragdon
- Donald Bragunier
- Jonathan Braswell
- Pamela Brenize
- Grace Brockmeyer
- John and Susan Bromhal

- Raymond Brown
- Max, Lucy & Catniss Brown Freda
- Pat Browning
- Frank Buckley
- John Bussard
- Brian Butler
- Bill and Cheryl Byrd
- Byron K Byrd D.D.S, P.A.
- Laurence Cassesa
- Stan Catherman
- CBF Contracting Inc.
- Centreville Dental Wellness
- Shella Cherry
- Ray and Laura Chevalier
- Ashwini Chharia
- Christ's Reformed Church U.C.C.
- Susan Chute
- Chad Chute
- Susan Clark
- Rosa Clark
- Ryan Clark
- Jarod Clayberg
- Cleveland Clinic Mobile Veterinary Services
- Jeffrey Cline
- C & M Lawns
- Laura Cole
- Community Foundation of Washington County, MD
- Teri Conrad
- Tina Conway
- Joan and Charlie Cooper
- Cheray Cox
- Mike Cumberland
- Michael Curry
- David Cutler
- Cycles and Things
- Margaret D'Agostino



- Joe Dapore
- Patrick Davis
- Sharon D'Emidio
- Martin Dennis
- Deirdre Dessingue
- Nancy Deutsch
- Aimee DeWeese
- Bhudpaul Dharamraj
- D. L. Hutzler Plumbing and Heating, Inc.
- Sam & Sandy Dominick
- Steve Donohoe
- Jenn Dotson
- Douglas A. Fiery Funeral Home
- James Dulling
- Paula Duncan
- Michael Edsinger
- Tim Elbin
- Sonja Ellefson
- Kristy Elliott
- Jann Elliott
- Eric & Gina Ellis
- Sean Ellis
- John Enright
- Elizabeth Farmer
- Farmers Insurance
- Sarah Farver
- Anne Farver
- Karen Federman Henry
- Christine Finnelle
- Tim Fisher
- Sherman and Carol Fivozinsky
- Michael E. Fleck
- Deborah Forcino
- Ann Ford
- Laurie Frank
- Frederic and Susan Frederick
- Andrew Friedman
- David Frost

- Bradley Fulton
- Lisa Gadway
- Jan Gamby
- Michelle Garnett
- Scott Garrett
- Maureen Garvey
- Cheryl Gates
- Brian Gathercole
- William Gerhardt
- Joseph and Wanda Gerstner
- Patricia Gilison
- Julie Gilles
- Jill Gillette
- Pamela Glass
- Cynthia Glessner
- Shannon Glidden
- Doug Golub
- Christine Graves
- Michael Greene
- Karen Greene
- Renss Greene
- Amy Greensfelder
- Tim Griffith
- Chris Griggs
- Bruce and Jean Gross
- Tim Grove
- Wayne Gucwa
- Christopher Hadley
- Richard Hadley
- John Hagan
- Michal K. Hall
- Dawn Hammond
- Hankey's Radio
- Tom Harmon
- Deborah Harrington
- Victoria Harvey
- Terri Harwood
- Michelle & Danny Hebb
- Thompson Hefelfinger
- Akshay Hegde

- Deborah Henderson
- Jennifer Hillmann
- Stephanie Holder
- Phil Holmes
- Tammy Hope
- Jeanine Horst
- Phil Hott
- Michelle Hott Hebb
- Danny Hourigan
- Nancy Houston
- Charles Huff
- John Hughes
- Stewart Hughes
- Lura Hughes
- Karen Humbel
- Wendy Husserl
- Tracey Hyatt
- Ingenix Solutions - Pankaj & Tina Belani
- Tony Ingram
- Robert Jackson
- Cari James
- Rajkumar Jayapaul
- Julie Jeznach
- Dawn Johns
- Christina Johnson
- Brooke Johnson
- John Johnston
- Robert Bruce Johnston
- Kevin Jones
- Linda Gray Jones
- Denise and Christopher Joyal
- Katherine Kaiden
- Robert Kaiden
- Amanda Kaiser
- Bharath Kannan
- Kris Kapneck
- Mike Kaufman
- Margaret Keating
- Trent Keller

- Lisa Kellon
- Mike Kelly
- Michael & Stephanie Kern
- Christina Kilduff
- John and Lori Kimball
- David King
- Robert Kinnunen
- Steve & Cindy Kitner
- Joan Knox
- Mel and Cathy Kodenski
- Jessica Kohnen
- Jennifer Kramb
- Dean and Lois Kramer
- Sandra Krieger
- Maria de la Torre
- Amanda Laitres
- Mick Langford
- Stefan Langkeit
- Amanda Laraway
- Smith Lauren
- Michelle Leader
- Paul and Bonnie Leatherman
- Paul LeGue
- Elizabeth Leshinsky
- Robert Levenson
- Alan Levin
- Kay Lewis
- Little Heiskell Ski Club
- Taneha Littlejohn
- Ken Long
- Charles Lu
- Mary Maguire
- Peggi Maietta
- Owner Makrides
- Catherine Markardt

- Janet Marquiss
- Verizon
- Tracy McCarty
- Libby McClary
- Shawn McDermott
- Caroline McDowell
- Joshua McDowell
- Keith McGill
- Michael McGinley
- Richard & Vickie McLaughlin
- Jesse McNear
- Kimberley Meacham
- Brian Meck
- Mary Melvin
- Helen Mercy
- Barry Messner
- Leesa Michael
- Jay and Robin Miller
- Jason Miller
- Melody Miller
- Samantha Misurda
- Angela Mitchell
- Ruth Montague
- Bern-Nadette Morgan
- Terry Morgan-Decker
- Judy Morse
- Bradley Moss
- Jerrod and Tatiana Moton
- Ursula Mower
- Peter Mulford
- Cindy Muni
- Sharon Munshour
- Cindy Myers
- Kelly Myers
- My Hair Salon
- Philip Natsios
- NARFE, Hagerstown Chapter 306
- Thomas Newcomer
- Paintech Inc.

- Deepak Palanivelu
- Bharathidasan Palaya
- Bridget Parker
- Cecilia and David Parker
- Donna Paulson
- Valinda Pfabe
- Matthew Phillips
- David Piepenbrink
- Paul Pieper
- Stephany Porter
- Todd Powell
- Robin Prescod
- Mary Presley
- Gary and Jacalyn Price
- Scott Priester
- Progressive Insurance Foundation
- Jeff Purkey
- Ben Quirple
- Brayden Quirple
- Joanie Raisovich
- Ritu Raj
- ReachFl.ai
- Chad Rebarber
- Sandy Reeder
- Arnold Reedy
- Kathryn Reihard
- Kelly Rentz
- Thomas and Agnes Reuter
- Rosalie Ridenour
- David Ridgway
- Maddie Riford
- Louis Rittenhouse
- Steve Roach
- David Robinson
- Philip Rohrer
- Al Romaine
- Ronald Rosenberry
- Aniruddh Roy
- Serina Roy



- Shawn and Meghan Runey
- Megan Ruth
- Michelle Sadat
- Saint James Catholic Daughters
- William Sanders
- Peg & Gene Sanders
- Karl and Diane Sanford
- Thomas Sawyer
- Jeff Scharf
- William Scheibel
- Dave Schroeder
- Ginny Scrivener
- Liz Seaton
- Beth Sedlar
- Alexander Serpi
- Arron Sersion
- Peter Sesrs
- Christopher Shank
- Carlton Shatzer
- Ann Shepherd
- William Shook
- Patsy Shoudt
- Alan and Teresa Siefert
- Karen Sikora
- Ellen Silverstein
- Susan Singer
- Sandeep Singh
- Joyce Siwarski
- Lynn Skolnick
- James Slabik
- Jeffery and Rita Smith
- James Smizer
- Kathryn Smulsky
- Tina Snook
- Daniel Snyder
- Solara Roots & Creative Alchemy
- Michael Song
- Kathryn Sortore
- Pamela Sperry
- Mike Spinnler
- Bruce Sprague
- Aravind Srinivasan
- Hamilton Stamper
- Michael Stanford
- Jen Warden State Farm Agency
- Derrick Stephens
- Michael Korwin and Steven Fesler
- Leslie Stevenson
- Steven Stewart
- Thomas Stough
- Douglas Strande
- Louise Strande
- Alan and Julie Strasburg
- Scott Streeter
- Barry Stup
- Chuck Synovec
- Paola Tellez
- David Temple
- Nick and Moriah Temple
- Lavern Testerman
- Dilip Thiagarajan
- Kathryn Thomas
- Autumn Thompson
- Jeffrey Tittle
- Jeffrey Tomlinson
- Stephen D. Tompkins
- Shahab TourSavdkohi
- Nicole Traeger
- Pamela Traeger
- Cao-Ly Tran
- Steven Trester
- Mia Tripodi
- Katherine Turk
- Jamie and Kathryn Turner
- Daniel Ueberfluss
- Maria Uitterhoeve
- Hal Van Metre
- Christopher Van Note
- David Vazquez
- John Wagner
- Corey Walker
- Art Wall
- Catherine Walrod
- Doug Walters
- Jen Warden
- Jerica Washington
- The Way Home and Co.
- Renee Waymire
- Dennis Weaver
- Demaris Wehr
- James Welch
- Moira Weldon
- Trish Wells
- Vivian Westgard
- Mike and Sharon White
- Daniel White
- Alexandra White
- Michael Whitely
- Bob Wiles
- Mary Wilfong
- Stephanie Williams
- Noel Williams
- Rebecca Willis-Cromwell
- William and Francine Wilson
- Kathryn Winsberg
- Lance Wolin
- Jennifer Wozniak
- Robert Wultsch
- Greg Yankou
- Fredric Yutzy
- ZA+D
- Bruce Zavos
- Tim and Ellen Zelasko

FINANCIAL SUMMARY

STATEMENT OF ACTIVITIES AND CHANGES IN NET ASSETS YEAR ENDED JUNE 30, 2025

REVENUES AND OTHER SUPPORT WITHOUT DONOR RESTRICTION

Fees - purchase of care	\$1,630,242
Medicaid and Medicare	657,173
Grants - other	1,394,760
Contributions and gifts.....	277,677
Special event income, net of expense of \$47,835	183,201
Other	84,689
Net assets released from restrictions	576,679
Total Revenues and Other Support Without Donor Restrictions.....	\$4,804,421

EXPENSES

Treatment Foster Care.....	\$1,597,916
Jack E Barr Center for Well-Being	818,421
Bester Community of Hope	1,382,428
Total Program Services Expenses	\$3,798,765
Fundraising.....	\$179,276
Management and General	404,870
Ancillary Program Support	9,379
Total Expenses.....	\$4,392,290

OTHER ACTIVITIES

Net assets contributed in-kind from affiliate for capital improvements	573,383
Disposal of equipment	(24,188)
Total Other activities.....	\$549,195

Increase in Net Assets Without Donor Restrictions **\$961,326**



Washington County, Maryland

Our Mission

To centralize fragmented Washington County data from diverse social institutions in a convenient location to measure quality of life for residents, monitor progress in their strengths and needs, and ultimately catalyze precise action to achieve community well-being.

Visit us at:
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