



HOPE &
WELL BEING
IN CHILDREN,
FAMILIES AND
COMMUNITIES



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WHATEVER IT TAKES

FY21 proved to be one of the most challenging years to deliver services in in the 138-year history of our organization. The COVID-19 pandemic and many other social issues turned society as we knew it upside down. This wasn't only challenging the families we serve; it was putting unprecedented stress on all of our staff and foster parents and their own families. San Mar remained open every day of the pandemic, serving countless families. We've always known that San Mar was special because of the shared values and commitments of our team, but crisis has had a way of reminding each of us what is important.

Mental health therapists met clients in public spaces while socially distanced in both extreme cold and heat to support them. Family support workers delivered food and resources to front porches and provided continuous virtual school and family-based programming. Foster parents took youth into their home with nowhere else to go and had to work with foster care staff to create unprecedented new ways of managing complex needs without necessary community supports. Administrative services kept finance reliable, facilities operational and ensured San Mar Family & Community Services was a beacon of hope during great uncertainty. People who choose to make a career providing human services often do so because they want to make a difference in the world and be a part of positive social change. The only way our organization has been able to continue to make an impact in children, families and the communities we serve, is the selfless service to others by our staff and foster parents.

The story of Fred Rogers reflecting on difficult times applies to our special group "When I was a boy and I would see scary things on the news, my mother would say to me 'Look for the helpers. You will always find people who are helping." As you scan through these pages, and you see all of the times we made a commitment to do whatever it takes for families, remember that without the helpers, none of these pages would have been written.

Here's to the helpers,

Keith Fanjoy, LCSW-C President & CEO





DEAR FRIENDS,

As the Center experienced each season this year with the continued experience of the National Pandemic, the team rallied together to do "whatever it takes" to provide services to clients, changing their schedules and giving grace to clients that had technical difficulties or frustrations with the new way of life.

As school schedules shifted and life schedules were forced to adjust, therapists and providers changed right alongside them. The Center continued its partnership with Washington County Public Schools for its third year. Kids County Policy Report with the The Annie E. Casey Foundation reported that most often, children receive mental health supports through their school. Although the school grounds are closed to outside providers, the school system and the Center continued to power through barriers and worked together to meet the needs of children and their families.

Naturally, as a result of the pandemic, many have experienced mental health challenges, leading to one making a call to begin therapy.

While many Centers have a two to four month waiting list for psychiatry and therapeutic needs, the Center successfully admitted clients within one week for intake paperwork. While this is not ideal for the health of people, and our nation, we are in the position to provide first class services, to instill hope, advocate and live life to its fullest potential.

In Partnership,

Jerica Washington

Director, Jack E. Barr Center for Well-Being

OUR STORIES

I CAN'T BELIEVE I'M SAYING THIS, BUT I AM FEELING LESS NERVOUS.

LEAH, JEB CLIENT

Leah, 21, was experiencing heightened anxiety and compulsive behaviors related to COVID-19. As a first-year, first generation college student, developing motivation and independence, and acclimating to the new culture shock, adding the pandemic was new for one who already was living with anxious thoughts. As she came to terms with completing her first semester of the school year online and at home, she was faced with the option to return to school.

As the team of therapist, nurse practitioner, and case manager from another organization collaborated, Leah's anxiety related to COVID has decreased to the point that she is now able to walk into her college dorm again. Leah has taken on the suggestions to fill her time as she explores the new world of virtual learning, but taking on suggestions such as cooking, spending time outdoors and learning how to play the guitar.

The team continues to learn the ways in which to help clients be successful in life. Sometimes, a simple call to another support in a client's life, is all it takes to make positive changes.



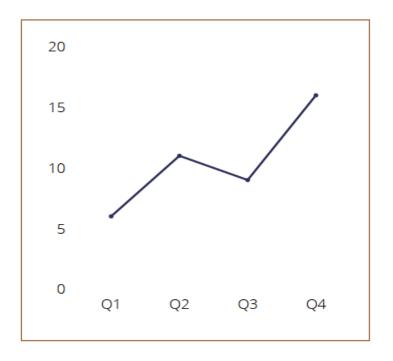
BY THE NUMBERS

San Mar brings unique experience and capacity, as we have the ability to connect students and families to resources in their community.

20% PSYCHIATRY

80% THERAPY

6,771 TOTAL CLAIMS



SAFE TO LEARN GRANT

The Center is in its third year of the Safe to Learn Grant, awarded by Washington County Public Schools, to coordinate and provide mental health services to students uninsured or privately insured, residing in the South side of Hagerstown and the underserved portion of Northern and Southern Washington County. The chart shows the number of sessions that were completed under the grant, by quarter.

OUR PERFORMANCE

	1 Month	2 Months	3 Months	4 Months	5 Months	6 Months
Clinical Symptoms	62.5	72.3 (16%)	75.5 (21%)	72.8 (17%)	72.1 (15%)	63.8 (2%)
Functioning	71.3	56.7 (-20%)	71.2 (0%)	=	51.3 (-28%)	12
▲ Therapeutic Alliance	63.1	81.1 (29%)	80.2 (27%)	95.0 (51%)	90.8 (44%)	98.2 (56%)

Greenspace

The Center continues to utilize Greenspace to inform our care by utilizing evidence based questionnaires for clients to complete. The dashboard above presents an aggregate view of all of our clients. Improvement rate shows improvement from month 1. While looking at each individual patient's results is critical to inform treatment plans, the Dashboard allows the Center to analyze the program as a whole.

Symptom Improvement

This graph shows how client outcomes have changed over time in treatment. The **Y-Axis** shows the Assessment Scores, which have been standardized onto a 0 to 100 scale, where 100 is the most positive score. This is done to ensure that all assessments (each of which have a different scoring scale) can be compared together. The X-Axis shows Time in Treatment for clients. The blue line represents an average score of all completed assessments from within the Functioning category. The purple line represents an average score of all completed assessments from within the Therapeutic Alliance category.





A YEAR IN REVIEW

October 26, 2020 marked four years since the grand opening of our outpatient mental health clinic. Each fall, the center powers through the winter months and sees an increase in client referrals the pandemic has impacted mental health and the longing for connection that we all naturally desire. As the holiday season looked different for all this year, it brought about a familiar sense of stress and depression for many.

Adding the additional anxiety related to health and safety, and the political climate, the Center was able to bring about a positive change to many peoples lives. The Community Foundation Washington County Grant aided in helping those calling into the Center dealing with the additional stressors with their financial costs related to finding a clinician during these times.

Virtual Education

Despite the pandemic, therapist Chrystal DeWolf was recommended to lead a one hour Q&A session as a "local expert" on childhood behaviors at Bester Community of Hope's Babypalooza. The continued increase in concern from schools and families about children under the age of 5 allowed for an opportunity to hear from a provider what is developmentally appropriate.



MAKING A DIFFERENCE

The staff who influence change and the people who make teamwork possible.



Bridget Choudhary, LMSW

Therapist

Due to the changing metrics and school return to learning plan in stages, illness and work schedules, therapists were forced to modify their schedules or limit the amount of people being seen in person versus zoom. As a result, the Center was perfectly placed to hire on a returning therapist, Bridget Choudhary. Bridget joined the team as a therapist at its opening in 2016. Licensed at the Master's Level with a degree from the University of Maryland, Baltimore School of Social Work, she is a capable and resourceful social worker adept at serving the needs of adults, children and families. Bridget specializes in providing therapy in both school and clinical settings with expertise in serving those who have experienced trauma, developmental delays, foster care, poverty and emotional and behavioral challenges.

Aida Lazo, LMSW Licensed Social Worker

Aida Lazo is a bilingual (English/Spanish) licensed social worker. She obtained her Master's degree in Social Work from Salisbury University. Aida has over 5 years of experience working with individuals, children, adolescents, and families who suffer from a variety of mental illnesses. According to SAMHSA's National Survey on Drug Use and Health in 2018, overall mental health issues are on the rise for Latinx/Hispanic people between the ages of 12-49, and 56.8 percent of Latinx/Hispanic young adults 18-25 and 39.6 percent of adults 26-49 with serious mental illness did NOT receive treatment. The Center has seen a significant barrier to care in Washington County is access to a Spanish speaking provider. There is one provider in Washington County for therapy who is bilingual. In addition, insurance has been a barrier to care, with many from the Latinx/Hispanic community being unable to access insurance to cover services.



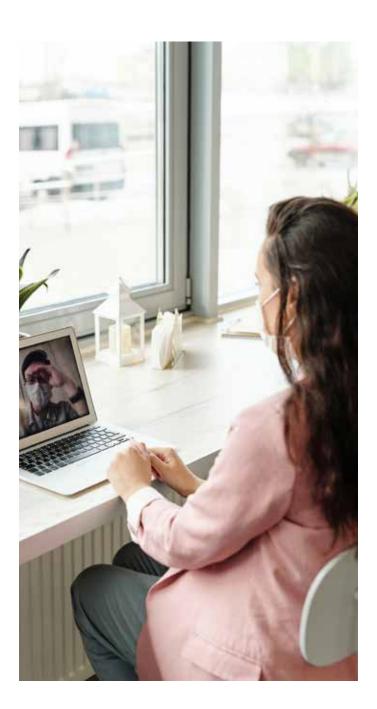
Kacy Vanwestenberg

Administrative Assistant

Meet Kacy Vanwestenberg, administrative assistant at the Center. a person in need of support comes to us with many layers to get them started into care. The involves overseeing a lot of moving parts, Kacy is the epitome of "doer of all things" as she has joined the JEB team in 2019 . Kacy has worked in the mental health and administrative field for over 17 years! She works to present a welcoming, lighthearted presence at the Center for clients, a warm voice on the phone, while helping each provider through their daily tasks. Kacy does it all without one complaint.

SUSTAINABILITY

Focused on forward movement, understanding the need for face-to-face interaction.



The waiting area in a space is a place where a client first connects the space they are in, to the future. the waiting room has always been a place of comfort for children afterschool in need of a snack while they awaited their session, and for adults needing a moment of silence before leaving the building.

The Center focuses in on forward movement, understanding the need and desire for face to face human interaction. To meet this need, the Center began to explore the waiting room as an area in need of remodeling.

This future space will assist in creating a safe, comfortable, clean space for clients to wait when the time comes to reopen the waiting room. The Center also took a look at our monthly opportunity to meet as a team, to integrate educational opportunities in order to serve our clients in the best ways possible.

CREATING SAFE, COMFORTABLE, CLEAN SPACES.

JEB CENTER





DEAR FRIENDS,

Looking back over the last year, one could easily highlight all of the challenges and despair our community has faced without hesitation. Let's be honest; it was a tough year. We were challenged in ways many of us were not prepared for and these challenges only compounded the struggles that already existed in our lives. Resources became increasingly scarce, forcing the illumination of systemic disparity as it could no longer hide behind the day-to-day monotony. Despite these challenges, our team and community embraced a "whatever it takes" approach to ensure that the safety net for children and families remained present and strong. This required a deliberate and expedited transformation of community engagement, family support, and nurturing the wellbeing of children. So much of the work we do daily relies on direct human to human connection. Providing support during a life altering crisis, mentoring students as they integrate newly acquired social skills into their classroom, and gathering with neighbors to strengthen social capital suddenly had to occur while maintaining physical distance from one another. How do we pull together as a community when we need to maintain 6 feet apart? Our own skills and capacities as helping professionals were tested as we navigated the unknown.

Nevertheless, "whatever it takes" inspired creativity, innovation, and resilience. Cessation of services was not an option. "Whatever it takes" was no longer a choice; it was a necessity to the survival of our most vulnerable. More than ever, Communities of Hope were imperative in ensuring children and families had access to concrete needs and critical supports. As stated by William C. Bell, Ph.D., President and CEO of Casey Family Programs, the investment in early prevention services provides an "opportunity to reallocate resources in hope-inspiring services and family supports that will ensure children are safe and have the opportunities they need in life." This annual report highlights a year that was inspired by HOPE and outputs driven by the efforts of resilient children, families, community partners, BCOH staff, and initiative supporters. The investment in HOPE is life changing for the South End of Hagerstown, today and for many generations to come.

"IF YOU ONLY CARRY ONE THING THROUGHOUT YOUR ENTIRE LIFE, LET IT BE HOPE. LET IT BE HOPE THAT BETTER THINGS ARE ALWAYS AHEAD. LET IT BE HOPE THAT YOU CAN GET THROUGH THE TOUGHEST OF TIMES. LET IT BE HOPE THAT YOU ARE STRONGER THAN ANY CHALLENGE THAT COMES YOUR WAY. LET IT BE HOPE THAT YOU ARE EXACTLY WHERE YOU ARE MEANT TO BE RIGHT NOW, AND THAT YOU ARE ON THE PATH TO WHERE YOU ARE MEANT TO BE... BECAUSE DURING THESE TIMES, HOPE WILL BE THE VERY THING THAT CARRIES

NIKKI BANAS

YOU THROUGH."

/W

With hope,

Jen Younker, LCSW-C

Director of Bester Community of Hope (BCOH)



Organizational Structure under San Mar Family and Community Services





FAMILY SUPPORT WORKER
Monica Johnson,
M.Ed.

FAMILY SUPPORT WORKER
Joan Balbuena

FAMILY SUPPORT WORKER
Austin Green

NEIGHBORHOOD
PARTNERSHIP COORDINATOR
Kerry Fair, MSW

NEIGHBORHOOD AMBASSADORS

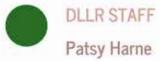
VOLUNTEERS

COMMUNITY SCHOOLS
COORDINATOR
Denise Kuhna, M.Ed.

Melissa Brown, MA

SITE COORDINATOR
Amanda Boyle, M.Ed.





INTERNS

Mark Denby - MSW from

University of Maryland

Crystal Maus - MSW from

Salisbury University

Colleen Whelan - MSW from

Salisbury University

Paula Mundey - BSW from

Liberty University



PROGRAM SUPPORT STAFF

Jerry Balbuena LeeAnn Broder Alexis Broder Deriel Riddle Stan Brown Joe Woodburn Ed Barrick

WE ARE BETTER TOGETHER

With a common vested interest, local partnerships are formed to strengthen human connection and maximize impact. As a collective impact initiative, our outcomes are at the hands of many.

FY21 PARTNERSHIP HIGHLIGHTS



And the Emmy goes to ...

"Just Call," a video produced by High Rock Studios and Bester Community of Hope, received a regional 2020 Emmy Award in June by the National Capital Chesapeake Bay Chapter of The National Academy of Television Arts and Science. Release in April 2020, "Just Call" is a high-quality informational video on identifying child abuse and neglect as well as the role of local child welfare jurisdictions. The video is available for public access and can be utilized by other agencies as supplemental training and prevention promotional material. Additional collaborators included Authentic Community Theatre, Inc., Washington County Department of Human Services, and Casey Family Programs.

Ryan Rau, Teacher for South End 21

(5th Grade Teacher at Bester Elementary School)

"Bester Community of Hope does a lot of great things for our students. I am most familiar with the Walking School Bus done in the mornings and the after-school clubs they organize and lead for Bester students. As a classroom teacher, I get to see first-hand how much the students enjoy the Walking School Bus events. It helps the students get their day started on a positive note which helps them be successful in the classroom. I have been involved with the after-school clubs for several years now. The clubs have changed a few times, but the fact that these clubs benefit students has remained. Last year, I worked with students on their math skills. On multiple occasions students would come to the math club and tell me how what we had done before helped them in class that day. Overall, BCOH is creating positive relationships for our students. The students are gaining an extra group of adults that they know they can talk to about anything going on in their daily lives. The students are also creating new friends by gaining the opportunity to interact with students from different classes and grade levels. These relationships go a long way with helping our students be successful."

Kelly Llewelyn, MSN, RN, Community Partner

(Co-Coordinator of Safe Kids Washington County)

"Safe Kids of Washington County has partnered with Bester Community of Hope for several years, and this year despite the challenges of faceto-face interactions, this did not change. Safe Kids and BCOH partnered together this year on many activities. Parent Advisory Committee created safety materials and distributed them to families. BCOH has been a regular voice of ideas and safety concerns in the community at the Safe Kids of Washington County Coalition meetings. This year, BCOH gifted multiple car seats to the Safe Kids program for distribution to families in need. This partnership has been going strong for years and remains true to this day. The collaboration between the two groups has been top notch in support of each program's initiatives. This year when BCOH received their Emmy award, the local Safe Kids Coalition was able to partner with the Maryland State Safe Kids Coalition to share this amazing news and to present the videos. The work of Safe Kids Washington County could not be done without the amazing partnership with BCOH. It is a privilege and honor to work with all members of the BCOH family, and we look forward to many more years together."



Jocelyn Summerour, LCSW-C, Referral Source & Community Partner

(School Social Worker at Bester Elementary School)

"I am the Social Worker at Bester Elementary School. The students and I have benefitted greatly from the support, generosity, and overall expertise afforded to us by Bester Community of Hope and South End 21. We have seen students increase socially and emotionally, as well as making positive connections with others. I cannot express the countless opportunities that these programs have provided for students, parents, and whole families at Bester. Even during the height of the pandemic, Community of Hope remained in position. We will always consider them as our Forever Friends and hope to remain in partnership with them for years to come!"



David Washington, LCSW-C, LCADC, Community Partner

(Washington County Health Department)

"Over the years the Washington County Health Department Division of Behavioral Health Services Harm Reduction Program has been in collaboration with Bester Community of Hope. The mission of putting into place a community that strives to reduce the negative consequences associated with substance use and the impact it has on individuals and their families has been met through group education, distribution of Narcan, and Peer Recovery Services. One of the benefits of the collaboration is the ability to meet with kids and start the conversation on harm reduction, starting with ways to take care of themselves such as hygiene, academic endeavors, and self-care. With the continued issues of the pandemic and overdose deaths in Washington County, our partnership is vital to raise the level of access to various levels of prevention and interventions to include harm reduction. It has been an honor to work with Bester Community of Hope, and the best is yet to come."

Eddie VanMetre, LCSW-C, Referral Source & Community Partner

(Washington County Department of Human Services)

"I can't really put into words how great it is to have a place like BCOH in our community! Anytime I need to partner with them I feel better right away, because I know I can count on a professional and compassionate relationship that'll help the family and will make me a better person in the process. I'm always happy when I'm able to link someone to BCOH, because I know they'll take good care of the people we serve. That has been especially important over the last year during the stress of the pandemic and the effect it has had on families. There have been times when clients have told me that it felt like our work together with BCOH has been like someone throwing them a lifeline at a time when everyone else seemed to have disappeared. The staff at BCOH really understand what "Family Support" means, and when I get to teamwork with them, I know that the family, the community partners and the BCOH team will all have a voice in developing the best plan that suits what the family wants in order to be healthier and happier. They have certain phrases that they use at BCOH to help them stay focused on really being genuine, helpful, and respectful to the community they are a part of. "Better Together" is one I've heard them say, and more importantly it's one I've seen them demonstrate with families and children, social workers, school personnel, and anyone lucky enough to come into their circle of care. Anyone who lives near BCOH has seen and heard about a neighbor who just walked in one day needing help with diapers, clothing, registering for school, parenting suggestions, or just to rest, and ended up having a natural, supportive place they can always count on. As another helper in the community, I wish we had a BCOH in every part of town, because families naturally come to places nearby, that are helpful, that are understanding and don't judge, that can get involved in supporting them early on so that things don't have to get so bad that CPS, DJS, Police officers or others must become involved. It makes for a safer, healthier community, and it costs way less."



Ann Shilling, Enrichment Facilitator for South End 21 (Young Adult Services Librarian at Washington County Free Library)

"I am in awe of the quality of adult participation and attention given to the students through South End 21 despite it being digital! You can see the relationships that have been developed with these kids. It's life changes for these kids!"

Rachel Garner, Community Partner

(Community Peer Support Services Re-Entry at The Office of Consumer Advocates)

"Partnering together during a pandemic is essential! It is so important to build connections not only with the families in the community but the agencies as well. I truly believe in the saying "it takes a village." The residents who reside in the South End of Hagerstown consider this area their village. The feeling you get when you are able to refer a family to an agency of employees that share the same passion about helping those in our community and you know will go above and beyond to help this family thrive is overwhelming. Ultimately, we become a team that works together to better assist families that need our help. Throughout the pandemic, we worked together to assisted provide families food from their food drop. It is about giving back and helping those who are facing difficult times. We want to help those in our community who are in need and working together with other agencies like Bester Community of Hope helps build the necessary support networks that some of our clients really need."

"IT TAKES A
VILLAGE TO
RAISE A CHILD,
BUT IT TAKES A
COMMUNITY TO
RAISE A FAMILY."

ERIC MCDONALD, PARENT ADVISORY COMMITTEE MEMBER

Spreading Hope And Holiday Cheer

Once again this year, the kindness of RBC Wealth Management and many other San Mar donors provided Christmas gifts for fifty-eight children and seven adults in the South End this holiday season. These opportunities are often much more than the giving and receiving of presents. The kindness provided by donors grants parents the opportunity to provide Christmas magic for their children as recipients ALWAYS express their gratitude that someone in their community is willing to give to someone they do not know.

BCOH was pleasantly surprised to hear from local YouTube celebrities, the Dobre Brothers, as they were interested in spreading some holiday cheer in their hometown. Two of the brothers, a girlfriend, and BCOH staff spent the day Christmas Eve making holiday dreams come true. After a marathon shopping trip, the first stop was to the home of a local 6-year-old boy previously served by BCOH that had experienced the traumatic death of his father this past year. The child and his father bonded over their love for music, especially Maroon 5, so the crew surprised him with VIP front row tickets to an upcoming Maroon 5 concert as well as Hershey Park tickets, covering all expenses. Additional holiday surprises consisted of Christmas gifts for a family of 3, a year supply of groceries for a family that feeds many of the children in the South End, a year worth of gas for a single working father struggling to make ends meet, driving school and driver's licenses for two twin brothers living on their own, a weeks' vacation for a critical community volunteer who operates 365 days a year, annual passes for a Bester Elementary and South End 21 teacher that will allow him to spend time with his family hiking the state and national parks and much more. The Dobre Brothers released the video on Christmas Day, and it can be found on their YouTube channel.



"THE KIDS WERE
SO TOUCHED BY THE
CHRISTMAS GIFTS.
THEY JUST COULD
NOT BELIEVE A
STRANGER WOULD
BUY THEM JUST
THE GIFTS THEY
HOPED FOR! IT
FEELS SO NICE TO
BE THOUGHT OF
LIKE THIS. THANK
YOU SO MUCH FOR
BRIGHTENING THIS
CHRISTMAS."

SINGLE, WIDOWED GRANDMOTHER
PROVIDING FOR HER THREE
GRANDCHILDREN



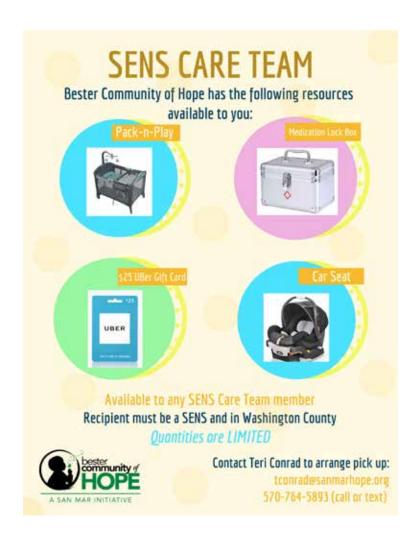
COMMUNITY COLLABORATIVES

Bester Community of Hope actively serves and participates on the following community committees, teams, and collaboratives:

- Washington County Homeless Coalition
- Safe Kids
- Child Fatality Review Committee
- Overdose Fatality Review Team
- Washington County
 Suicide Prevention Work
 Group

- Fetal & Infant Mortality Review Committee
- Washington County Public Schools Local School Health Council
- OnTrack Washington County Collaborative Action Networks
- Ending Needing Violence with our Youth Coalition

- Special Education Citizen Advisory Committee
- Local Interagency Coordinating Council
- Washington County Human Trafficking Collaborative
- Substance Exposed Newborn Care Team
- Recovery Oriented Systems of Care



Substance Exposed Newborn Care Team:

Bester Community of Hope provided the following to substance exposed newborns in Washington County during FY21:

- 14 Pack-n-plays
- 17 MamaRoos
- + 26 Car Seats

FAMILIES

Strong and Resilient: A blend of in-home services and parent collaboratives that cultivate strong and resilient families.

"All I can say is that BCOH was the one and only reason ... I was successful in recovering from rock bottom homelessness, coming from some very traumatic events ... to having a home and full-time job and loving, stable family life. BCOH is more than just an organization, they have become part of my family. Thank you so much for everything. You kept me and my 3 girls together. We love you."

PARENT FEEDBACK FROM SURVEY

"Her baby came early and she was not prepared for him. She came to me for help but I didn't have a way of helping her but then I thought, Community of Hope, I told her to call y'all. They will definitely help!"

A CURRENT MOTHER'S STATEMENT TO A FAMILY SUPPORT WORKER DURING A HOME VISIT.

"There needs to be more people like you out there. There needs to be more people who won't judge because someone fell on hard times. There needs to be more people who care because it's right and not to check a box or just to do their job."

A FATHER WHO HAD LOST HIS EMPLOYMENT AND HOUSING AT THE BEGINNING OF THE PANDEMIC, BROKEN DOWN IN HAGERSTOWN WHILE TRYING TO GET HIS TWO CHILDREN TO MICHIGAN TO LIVE WITH THEIR MOTHER AS HE WAS NO LONGER ABLE TO CARE FOR THEM DUE TO HIS CURRENT MENTAL HEALTH NEEDS.





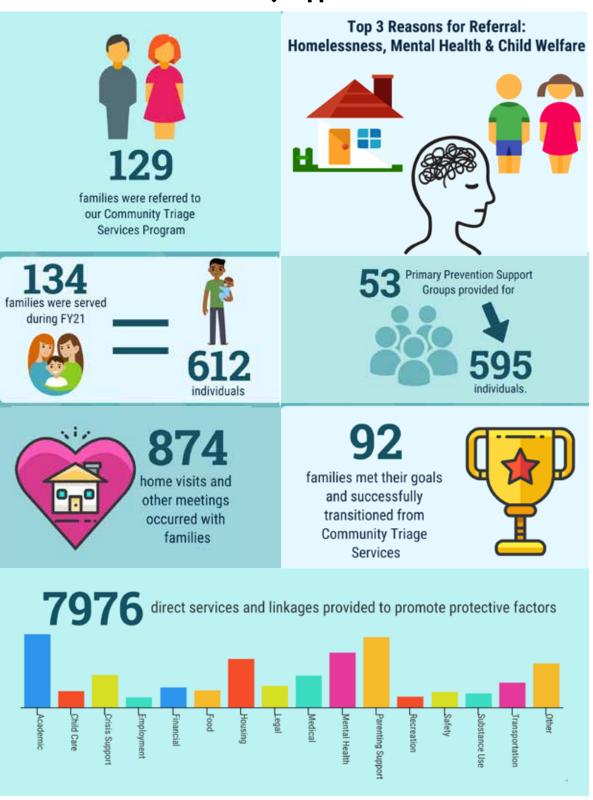






COMMUNITY TRIAGE SERVICES

In-Home Family Support Services



FAMILY SUPPORT GROUPS



Triple P

Samantha Barrett, Care Coordinator, conducted two rounds of virtual Standard Triple P groups with nine families with children ages 0-12 in our community. The groups consisted of group and one-on-one sessions with each group member. One participant noted that the program helped her to develop ways to discipline her son other than physical discipline with him and the positive impact that had on their relationship.

Parent Café

Joan Balbuena, Family Support Worker, facilitated fifteen Virtual Parent Cafés, including three Dad's Cafés, in Washington County. As the first county in Maryland to not only offer Virtual Parent Cafes, BCOH also served on the steering team with developers Be Strong Families. We provided technical assistance for nine other counties as they developed their virtual café platforms. Additionally, BCOH supported the Maryland Family Network by



providing technical assistance for eleven other sites across the state as they developed their virtual café platforms as well as developing and facilitating the first Bilingual and first All Spanish Virtual Parent Cafés.



During Cafés, parents are introduced to the protective factors and engage in meaningful conversations with other parents on how they build those factors in their own families. Evaluations and anecdotal data indicate that Parent Cafes help to:

- Reduce stress / feelings of isolation
- Increase parenting knowledge & skills
- Build protective factors
- Provide opportunities for parent leadership
- Facilitate bonding / community-building



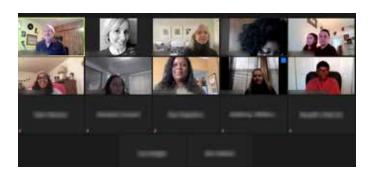
During FY21, BCOH facilitated 33 Parent Cafes with 536 parents and training over 50 new room hosts across ten counties. By mid-fiscal year, 67% of participants attended 7 or more cafés, citing its "helpfulness" in parenting and connection. 100% of the participants in the Dad's Café reported no longer feeling alone as a parent and the plan to practice better self-care. One father figure indicated that he wanted to work on improving his active listening skills with his child.

Recovering Together Café

This spring, Family Support Workers Austin Green, Monica Johnson, Teri Conrad, Samantha Barrett, community partners Lindsey Willhide and Keisha Clopper, also a South End parent, participated in an intensive 3-day training for hosting Recovering Together Cafés. These cafés provide support for those who are in recovery, thinking about recovery or who have been impacted by substance use in any way. Recovering Together Cafés recognize the fundamental connectedness and importance of peer support for maintaining positive transformations. The training cohort will be responsible for developing an implementation plan and facilitating cafés.

TIPS Training

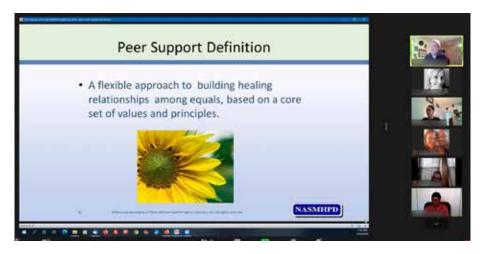
Thanks to the generosity of Casey Family Programs, on December 30, 14 BCOH parents were trained in TIPS (Trauma Informed Peer Support) by Joan Gillece and her team from the National Association of State Mental Health Program Directors. Participants learned about trauma, its impact on brain development and behavior, a variety of trauma informed practices, and effective techniques on providing peer support to other parents



with an emphasis on self-awareness in providing care to others. Participants were compensated for their time through a former grant opportunity with Casey Family Programs and feedback was affirmatory.

"I very much enjoyed that workshop. I was speechless that so many people shared abusive parents as I was with my father, I carried a lump in my throat, and I learned so much about myself in 6 hours and got more knowledge to the issues people carry around every day, took a good bit of notes to look back on."

"Hey, this training is powerful, and I think is something we should look into with a type of Parent Café format."



"The training was really good and I enjoyed it a lot. Especially discussing the cultural differences in trauma. Plus, when discussing the factors of trauma, I shared some of my past from childhood which is still somewhat of a struggle at times. I also loved hearing how others have overcome their pasts as well. Thank you so much for this opportunity!"

"I cannot quantify the value of this [TIPS] training. It has been illuminating in ways I didn't expect. It has made me reflect on myself, my children, friends and clients. Seeing behavior through the lens of trauma is life changing. I plan on bringing this understanding to the whole of my life. Thank you."









Parent Advisory Committee

The Parent Advisory Committee (PAC), supported by Family Support Worker Monica Johnson, continued to serve in full capacity throughout the pandemic without interruption as members met more frequently than usual to provide vital supports and feedback to the program.

FY21 PAC OUTPUTS:

- + The committee provided insight and feedback on:
 - South End 21 virtual afterschool programming
 - special needs within the community when many resources were inaccessible
 - BCOH marketing materials
 - BCOH procedures
 - PAC practices, service, and goals
- **★** Welcomed 3 new committee members
- + Completed BCOH annual Program Assessment
- Revamped the Family Satisfaction Survey for Community Triage Services
- + Collaborated with Safe Kids Washington County to:
 - develop a pedestrian safety family kit. Members assembled and donated kits to local agencies supporting families
 - provide feedback on Meritus's safe sleep campaign
 - design and produce a home safety starter kit for families
- ◆ Served on the Block Party and Babypalooza planning committees
- + 3 members attended the Together for Families national conference
- Men's Council assessed current local services for fathers and engaged with providers to explore further collaborations. Also completed a program self-assessment on inclusion.
- 3 members completed Trauma Informed Peer Support training
- + 12 members completed NARCAN Training
- + 12 members completed Medication Safety Training
- ◆ 2 members participated in the Recovery Caregiver Training through the Hazelton Betty Ford Foundation
- Hosted meeting with local fire department following fatality to explore fire safety for families and best practices for Family Support Workers
- Participated in Summer Reading Challenge through the Washington County Free Library resulting in 32 children attending daily

The 2nd Annual PAC Appreciation Dinner commenced on January 2021 via Zoom with a red-carpet event. "Hagerstown to Hollywood" featured a virtual "plane ride," special appearances from local leaders at the school and neighborhood levels congratulating the PAC on a year of success, and a slideshow of their work over the previous year. It's a Blessing to be a Blessing, a non-profit located in the heart of the South End, catered the event by providing a hot dinner, desserts, and beverages for each family.

SCHOOLS

Build Relationships and Emotional Intelligence:
A family, school, and community partnership
that provides equitable access to holistic
opportunities, so children are ready to learn and
positioned to succeed.

"It is really good for students who can't go to school."

"Having someone to talk to."

"health because I learned to thank your body."

"All because I just love it."

STUDENT RESPONSE TO SURVEY QUESTION: TELL US WHAT YOU LIKE MOST ABOUT THE SE21 PROGRAM?

"I am so happy for this program and all of the people at bester community of hope. Our family feels the love and support, thank you all for all of your help."

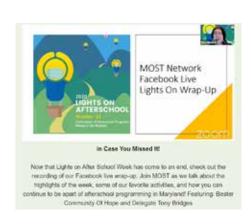
PARENT SURVEY RESPONSE FOLLOWING A FAMILY FUN EVENT.

"You were the only one that knew I could take care of my kids. actually, you have been the only person who can see what I am able to do. Not very many people give me the opportunity to show them what I can do and how much I understand."

SINGLE FATHER OF TWO YOUNG CHILDREN.









SOUTH END 21 (SE21) PROGRAM

In the Fall of 2020, Bester Community of Hope started the third year of South End 21, a free afterschool program funded through the 21st Century Community Learning Centers grant awarded by the Maryland State Department of Education. Schools remained closed, so the program was transformed into an enriching virtual experience for students and their families. Students from Bester Elementary School and E. Russel Hicks Middle School participated in daily programming with one hour of enrichment activities, such as recycled art club, global ecology and Kidz Fit, followed by one hour of academic instruction by certified program teachers. Additionally, students were provided with tutoring, mentoring, and free family internet access.

Family engagement remained a key component of the South End 21 program. Monthly family nights were held virtually, and materials, along with dinner, were delivered to each student and their family. Parents reported prioritizing these events as they looked forward to the activities and fun opportunity to connect with their child as well as the other families. Students utilized the occasion to share their projects, things they learned, or compete with their parents in fun games.

"I WAS ALWAYS IMPRESSED
ON HOW THIS PROGRAM
WAS SET UP. THE
MATERIALS FOR THE
ACTIVITIES AND FAMILY
EVENTS WERE DELIVERED
TO OUR HOUSE; WE WERE
SO IMPRESSED BY THIS.
EACH FAMILY EVENT
INCLUDED A MEAL AND
SNACK FOR OUR FAMILY.
MY YOUNGER KIDS
JOINED IN AND LOVEDIT.
THANK YOU!"

PARENT RESPONSE ON FAMILY ENGAGEMENT EVENT SURVEY

"THE WAY THE TEACHERS TALKED TO THE KIDS AND MADE THEM FEEL **SPECIAL**. I COULD ALWAYS COUNT ON **SE21** TO BE A SAFE PLACE FOR MY CHILD TO BE ON AND TO LEARN. HE IS SAD THAT THE PROGRAM IS ENDING FOR THE YEAR. I LOVED THE SUPPLIES THAT WERE BROUGHT TO MY HOUSE."

PARENT SURVEY RESPONSE

SOUTH END 21 PROGRAM TEACHERS

- Susan Dagliano-Lopez
- + Ryan Rau
- Rebecca Griffin
- Kirsten Talbert
- Jessica Tapley
- Beth Domenico



SOUTH END 21 PROGRAM ENRICHMENT FACILITATORS

- + Chanda Thompson
- Ann Shilling
- Delia Zielinski
- Samantha Barrett
- Monica Johnson
- + Kanika Pinto
- ♣ Joan Balbuena
- ♣ Brooke Tapley
- Melissa Gibson
- Kellie Mele



"BE WELL"

Bester Community of Hope previously established a school-based health clinic at Bester Elementary School in 2016 through a grant with The Health Resources and Services Administration, an agency of the U.S.







Department of Health and Human Services. The Clinic's overall goal was to reduce barriers to health care by partnering with Community Free Clinic to provide free medical care and health education to children and their families. Due to COVID, the project transitioned its efforts to focus on developing and sharing health promotional resources for enrolled students and supporting wellness initiatives with the afterschool program.

One of the activities for the year included a home delivery of resources, and each family received forty-four pounds of fresh fruits and vegetables from local supplier Greensburg Farms with exciting and easy recipes for the items in each box, a Garmin VivoSmart 4 watch for each youth to promote and monitor heathy living, two bottles of "The Good Stuff" San Mar Hand Sanitizer, and a vegetable "Zoodler" for home cooking. Partnerships with The Health Resources and Services Administration, Hamilton Nissan and The Alice Virginia and David W. Fletcher Foundation make opportunities like this possible. Local families were very appreciative of the resources and expressed their appreciation.

"Thank you so much for the delivery today, I am so excited, you made my week!" Another resident proclaimed, "Please tell whoever is responsible for this, THANK YOU for thinking about my family!"

Crossing Guards at Your Service, Whatever It Takes!

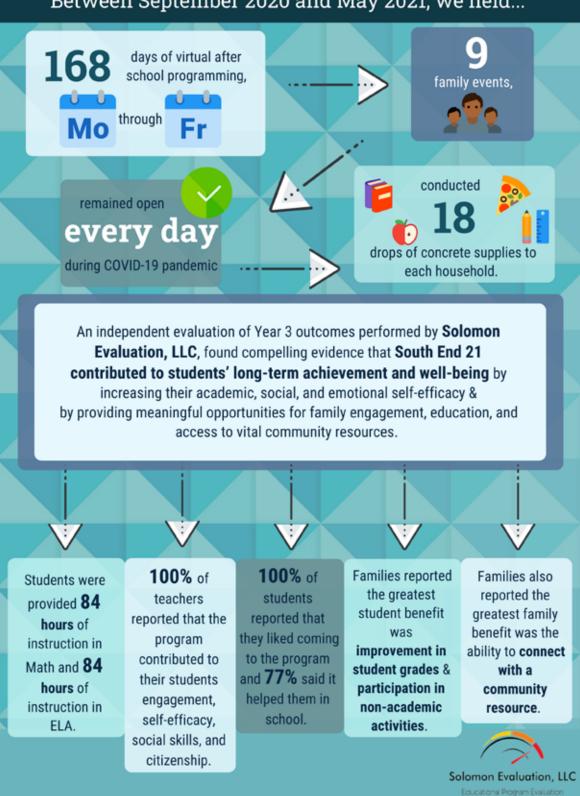




When schools opened for in-person learning for Pre-K and Kindergarten, the county was faced with a last-minute concern regarding children getting to and from school safely. Due to a variety of reasons related to the pandemic, Bester Elementary (and many other schools across the nation) did not have sufficient staffing of crossing guards. BCOH staff served as South End crossing guards for the first week of school until the county was able to identify an alternative solution. This was a welcomed

opportunity for staff to greet students from a distance walking to and from school to ensure pedestrian safety.

South End 21 provided a stable, supportive, and nurturing afterschool environment for Bester Elementary and E. Russell Hicks Middle School students. Between September 2020 and May 2021, we held...



In addition to MATH and ELA instruction, **South End 21** collaborated with community partners to provide enrichment activities geared towards student & family well-being.



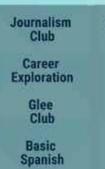
FAMILY FUN EVENT

Brian Treiber, student pilot, took students and their families on a private flight around Columbus, OH to learn about aerodynamics and aviation culminating in a family activity.

FALL CLUBS

WINTER CLUBS

SPRING CLUB



Club

Club Glee Club

Basic SPARK

Spanish CreARTIVE WRITE

Wellness Cosmic

Coding Club Social Emotional Club Selfie

Got Game?

Full STEAM ahead

Kidz Fit

Cooking SEW MUCH

FUN!

Cosmic Book Club

Leadership

LEGO & Have Some Fun

> Global Ecology Club

Recycled Art

Kidz Fit

Science ART

Drama Club







LIGHTS OUT AFTER SCHOOL





END OF YEAR FAMILY FUN EVENT

Slim Harrison, from Sunnyland Music, taught a lesson on Americana Music and led families on an instrument making adventure.

NEIGHBORHOOD

Connected and Thriving: A neighborhood collaborative strengthening social capital to promote a safe and thriving community.

THE COMMITMENT TO REMAIN A RESIDENT-DRIVEN INITIATIVE DESPITE DISTANCING.

#spreadHOPE survey

Social distancing mandates prompted creative thinking on soliciting resident feedback and promoting social connection. To best understand current community needs, staff and volunteers hand decorated and wrote messages of hope on 1800 postcards that were delivered to South End residences by Neighborhood Ambassadors. Each postcard had a QR Code that, when scanned, led to a survey asking the reader to share their current needs and insights. Services and opportunities were provided throughout our various programs to address the residents' identified needs and concerns.





1. HOW HAVE YOU AND YOUR FAMILY BEEN IMPACTED BY THE CORONAVIRUS?

Top responses:

- + Negative impacts of social isolation
- + Financial hardship
- Mental health
- **◆** Job loss

2. WHAT RESOURCES WOULD BE MOST HELPFUL FOR YOU AND YOUR FAMILY TO HAVE ACCESS TO AT THIS TIME?

Top responses:

- + Support with distance learning
- Access to basic needs
- Social connection

Building upon feedback in FY22, BCOH will conduct an expanded neighborhood resident survey as well as facilitate resident driven workgroups to guide the process in updating the Logic Model.

Virtual Community Coffee

Community Coffee offers residents and stakeholders a casual environment to connect and discuss their HOPEs and dreams for the South End neighborhood. During this year, we hosted 52 sessions with an average of 7 participants in each session.

"AT A POINT IN TIME
WHEN I'M TIRED & OFTEN
OVERWHELMED, YOUR
LITTLE ACTS OF LOVE &
HELP GO A LONG, LONG
WAY. THANK YOU FOR
CARING FOR ME, OTHERS,
& OUR COMMUNITY
THE WAY YOU DO! IT
MATTERED TO ME!"

COMMUNITY PARTNER PARTICIPANT

Community Advisory Board

Meetings continued to occur quarterly during the pandemic as an opportunity for community residents, stakeholders, and BCOH staff to engage with each other and discuss how they can partner to help the South End community reach its full potential.

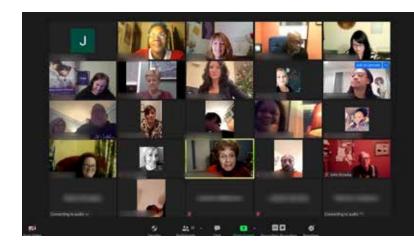
Topics discussed this year included:

- Community art projects
- Housing and food insecurity of South End families
- Implementation of Together Boxes
- + Substance use during the pandemic
- Upcoming community events
- Virtual schooling











BLOCK PARTY GOES VIRTUAL

ORIGINALLY PUBLISHED SEPTEMBER 25, 2020

The 5th Annual South Side Community Block Party was held on September 19, 2020 to celebrate neighborhood life in the South End of Hagerstown, Maryland. Keeping public health as a priority, this year's event featured activities and entertainment available socially distanced in the community and online so that families could participate from the comfort and safety of their home. Upwards of 600 people from the South End participated in at least one activity offered through the event.

The Block Party also provided the right opportunity to unveil the new Bester Community of Hope app available for download on the App Store and Google Play. The app will be available all year long to help navigate life in the time of COVID-19 and feature a monthly calendar of activities, a local resource guide, and information about neighborhood living, strong families, and student support. For the Block Party, the app was the guide where all the happenings for the day could be found.

It was a chilly start to the day for members of the Hagerstown Artists Group who gathered to touch up the mural on W. Memorial Boulevard. Painted two years ago, the mural had areas that were affected by water seep-

FIFTH ANNUAL South Side Community

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The Wailers

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The BesterHOPE App
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END ALL DAY

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age. Stephanie Budnicki, a South End neighborhood resident, said, "It's nice to know that the mural is being cared for and that it's valued by the community. Thank you so much [for the QR code hunt], the girls had a blast and it reminded me of how beautiful our city is."

For Our City, a collaborative of local churches, hosted a drive thru food give away and the Maryland Food Bank delivered 250 pre-packaged boxes of fresh produce and pasta to be given out. Additionally, 100 COVID-19 Care Kits were made available by Family Health Care. For Our City volunteers also loaded boxes into trucks to deliver to neighborhoods for those whom transportation was a barrier.

Families could stay home and enjoy listening to children's books about inclusion, diversity and community being read by local "celebrities" like Dr. Kristen English, Principal at Bester Elementary School, or pick up ingredients and learn from home how to use fresh apples in different recipes at home by watching Ann Shilling, Young Adult Services Librarian at Washington County Free Library, who used their new mobile kitchen.

For those who wanted to get outside for an adventure, the QR Code hunt hit the spot! Clues were posted on the BCOH app to the location of ten QR Codes hidden along the South End Walking Loop.

When a code was found and scanned, the finder was entered to win a prize. When all ten codes were found, the finder was entered to win the grand prize of a work at home station which included a brand-new desk, chair, and laptop!





In the afternoon, residents were treated to a livestream concert by legendary international artists The Wailers which included recorded testimonials of local residents, business owners and stakeholders in the South End, as well as hometown YouTubers, The Dobre Brothers. The video, produced in collaboration with Antietam Media titled "Celebrate the South End," talked about the benefits of raising a family in the South End, the strengths of the neighborhoods, and the important impact early connections make for children and families.

"I love the intermission! It made me tear up with joy how the community came together for the video and it turned out amazing!" responded Lisa Knight, a resident who lives in the Frederick Manor neighborhood.

Once the sun went down, it was time for DJ Kopec to start the Family Night Dance Party on Facebook Live. Kopec, the official DJ for the Baltimore Ravens Cheerleaders and Under Armour, shouted out South End people and places while thousands of people from all over the country watched live and heard about all the great things happening in the South End of Hagerstown. At 9:00 pm, he initiated Zambelli Fireworks to wrap up the evening with a spectacular display launched from Municipal Stadium. Most residents in the South End were able to step outside and see the display without leaving home.

South End resident Vicky Campanelli commented, "Thank you all for spreading love in the community."







INTERFAITH AMIGOS LOCAL EXPLORATION OF INTERFAITH COLLABORATION

ORIGINALLY PUBLISHED NOVERMBER 3, 2020

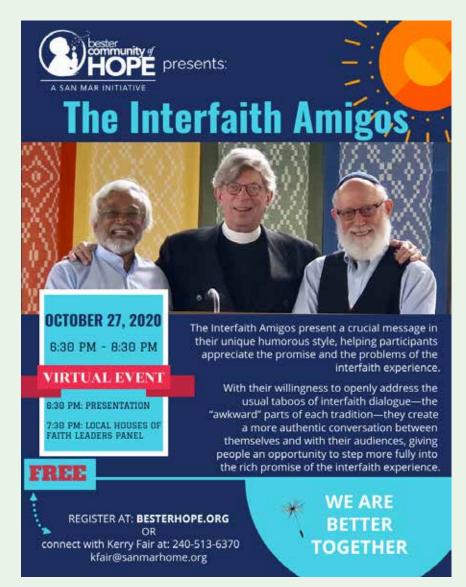
On October 27, 2020, over seventy people logged into Zoom to hear the message of The Interfaith Amigos followed by a panel of local faith leaders who discussed the history and potential future of interfaith collaboration in Washington County, Maryland. The overwhelming majority of participants were from the Hagerstown area or Washington County. The event was organized by Bester Community of Hope and sponsored by the Washington County Department of Social Services and The Alice Virginia and David W. Fletcher Foundation.

The evening began with The Interfaith Amigos telling the story of how they came to work so closely together despite the differences in their faith. Rabbi Ted Falcon and Imam Jamal Rahman began working together after the September 11, 2001, attacks. They were soon joined by Reverend Donald Mackenzie and now use their unique humor to share their spiritual wisdom with audiences all over the world to promote a more effective interfaith dialogue for greater collaboration on the major social and economic issues of our society.

During the presentation, The Interfaith Amigos addressed the reluctance that we sometimes must really listen to the spiritual riches of someone else's religion.

"If we open in that way, somehow our own identity will be diluted or watered down. Part of the process is recognizing when those suspicions or distrust occur and allowing ourselves to appreciate what each of us bring to each other."

The Interfaith Amigos were joined after their presentation by local faith leaders. Rabbi Plost, B'Nai Abraham, opened the discussion by sharing how area houses of faith have been collaborating in Hagerstown through various efforts including Micah's Backpack,



a weekly food distribution effort, to students of Washington County Public School.

He commented, "I like to think that we in Washington County have a similar type of pursuit where we try to build deeper relationships. We know that when we see each other in various areas of our lives, we share so much together. What a treasure we have in Hagerstown and Washington County as we have a very diverse religious

community made up of many houses of worship." He added, "We bare witness and support one another as houses of worship in times of crisis. When one of us is experiencing some form of violence or hate crime perpetuated against the community we really try to stand in solidarity."

Reverend Valerie Wills, coordinator for the Washington County Interfaith Coalition, explained the group was formed about 18 years ago. "The purpose was to help us understand each other's religion and to be advocates for each other. One of the things I think was the best about those interfaith activities was just sitting in the same room and just listening," she explained. "We need to understand that people do not understand the same way and interfaith dialogue is the place that can happen."

Reverend Donald Marbury, Ebenezer AME Church, shared he felt a lack of cross fertilization hinders interfaith collaboration in the county.

He stated, "it starts with the undergirding, the foundation, it's about the knowing. We are so confused about what the word neighbor means". He continued by exploring the difficulties of embracing your neighbor. "It's uncomfortable for us to come out of our comfort zone to embrace and truly believe. You can embrace the sameness while concomitantly extoling our differences. They are not mutually exclusive. Until we understand that difference is not to be feared, our neighbors are not to be feared, all of our economic disparity, all of our social and cultural disparity and discriminations are going to continue. But if we embrace all of our interfaith beliefs, that can be the beginning steps to us making the progress that we need."

Wendi Perry, Director at Hagerstown Area Religious Council, added by saying that, "there has to be an approach that includes everyone rather than excluding the ones that have the problem. I'm finding it's not the challenge of everyone trying to stay safe or protect themselves from a virus. It's that they are scared that what they say or do may come back to haunt them."

The overwhelming majority of the audience responded that interfaith collaboration is beneficial and that the presentation made a positive impact on their perspective.

One attendee wrote the message was "deeply needed and felt" while another wrote "so glad to see this work being done, during COVID, in Hagerstown. It made me feel HOPEful."

The presentation ended with the Director of Bester Community of Hope, Jennifer Younker, stating, "Bester Community of Hope remains committed to investing in the people who are doing this work. We wholeheartedly value our local houses of faith, and we want to support their missions, their outreach, as well as the great momentous efforts of HARC. We join our local community from a place of unconditional love, mutual respect and ultimately.... HOPE." She added the following call to action: "It is my HOPE that this will spark an opportunity for conversation and collaboration and as we heard this evening, to listen, respect and connect. My call to action is 'let us rise.' Let us take that first step and meet people on their level of humanness". Younker encouraged the local community to explore the work being done by HARC as they continue their goal of interfaith collaboration and get involved. The recording of the evening presentation was made available on Bester Community of Hope's YouTube channel. One participant's response to the satisfaction survey accentuated the impact of this event. "Enlightening! I was hesitant at first, but I had also not viewed interfaith collaboration in that way before. I plan to share the recording with my family & friends. Thank you for providing this opportunity. It's life changing!"



BETTER TOGETHER

Six **Better Together** activities, community acts of service, were facilitated during this fiscal year. Activities were derived from resident-identified need and varied between concrete supplies giveaways, environmental improvements in the form of community clean-ups, and maintaining social connections through activities that provided connections during the holiday season. Collectively, we had over **1,000 residents and families** participate in these monthly activities.

November

Thanksgiving this year looked very different across the country as many were unable to gather with family or friends to share a meal and gratitude for the blessings over the past year. Due to the pandemic, many who have experienced challenges with housing this season were equally challenged with knowing where to go for a holiday meal.

"I wasn't even sure I would get something good to eat today because so many of the regular places aren't serving and I'm not connected to those Facebook sites," said one elderly resident at the Dagmar. "I



don't know what's going on or not going on, so having meals brought right here really put a smile on my face. Bless you."

Shepherd Spring Retreat Center, Otterbein Church (Waynesboro), First United Bank & Trust, Boonsboro Lions and Bester Community of Hope provided over 175 pre-packed hot meals to the residents at the Crown Hotel (formerly the Dagmar Hotel). With linen table clothes, fresh flowers and other harvest decor, the front lobby of the hotel, which serves many local single persons and families with young children, was ready to serve a Thanksgiving meal. Residents were able to have a meal, a dessert and beverage for each member of their family to enjoy in their room.

"I'm really thankful that there are folks who care and aren't afraid to come down to us and serve us like this when the virus is shutting down everything. It's beautiful. I don't have any family and now I feel like you know, maybe I do," commented an elderly gentleman.

March

During an evening Community Coffee conversation, residents discussed their concerns regarding the amount of litter along the roadside in the neighborhoods between Hagerstown City Park and Rose Hill Cemetery. On March 21, 2021, a total of twenty-five volunteers came out on a beautiful spring afternoon to clean up the streets. Volunteers, armed with







gloves, trash bags, masks, and hand sanitizer, filled fifteen large bags of trash and a tire for the City of Hagerstown to collect.

"I've lived in the neighborhood for a long time, and I walk a lot. There's so much trash on the streets so if I can help pick up, I'm happy to do it", said one resident who joined the effort.

"People were coming out of their houses to say thank you. I didn't expect that. It was nice to hear the gratitude... it was fulfilling," commented a family who participated in the day.

Students from several local schools joined the event and were especially excited to also have met Mayor Emily Keller, who stopped by to express her thanks during a Sunday walk. Members of Burt's Place, a group of Emmanuel United Methodist Church members, set up on their lawn and offered hot dogs, chips, oranges and water to volunteers and visitors. Burt's Place, named for Pastor Randy Reid's hound dog, hopes to bring people together to support each other without conditions.

Together Boxes

In response to resident requests for access to family activities and listening sessions with local houses of faith, BCOH partnered with Ladders to Leaders to construct four wooden boxes. Bill Young, BCOH faith-based volunteer, collaborated with local houses of faith within the South End to serve has locations for installation; St. John's Episcopal Church, Otterbein United Methodist Church, Emmanuel United Methodist Church, and St. John's Lutheran Church. Appropriately named, Together Boxes are filled weekly with developmentally appropriate child and family activities. Several additional local partners, Discovery Station, Pediatric Movement Center, Girls Scout Troop 47851 from Emmanuel UMC, and the Hub at USMH help to supply activities for the boxes. Overall, the four boxes







provided 2,200 activity packets to families in the South End of Hagerstown with enriching activities to grow their brains, well-being, and support positive engagement between parents and their children.

"I'm so happy to see it went through for the kids! And a big thanks to all the houses of faith who provided this for the kids. Our community shows we are in this together." – Social media comment from a local resident regarding installation.

"My kids keep begging me to go to the box and get something. They can't wait until Friday's!" – Local parent

Vaccine Clinic Partnership

To provide equitable access to the COVID-19 vaccine, BCOH ended the year by partnering with Meritus Mobile Vaccine Clinic and Health Educators to become a vaccine site for the South End. Potterfield Pool family season passes, a chance to win a family pass for Hershey Park, and the Antietam Dairy provided ice cream as participant incentives. Seven residents registered and four received the vaccine. The other three were referred to Meritus Medical Center to receive the Pfizer vaccine the following week. The Health Resources and Services Administration, agency of the U.S. Department of Health and Human Services, sponsored this opportunity.

SOUTH END COVID-19 VACCINE CLINIC

LOCATION:

Bester Community of Hope Office 356 Mill Street Hagerstown, MD 21740

DATE/TIME:

Monday, June 28th 2:00pm - 7:00pm

WHO:

Community members age 18 and older Family friendly location. No appointment necessary

ANTIETAM DAIRY will be on-site with FREE ice cream for vaccinated adults and all children.



The first 30 to be RECREATION vaccinated will receive a season pass to POTTERFIELD POOL!

All those that receive the vaccine will be entered into a drawing for a family pack to HERSHEY PARK!





VIRTUAL BABYPALOOZA CREATES CONNECTION AND RESOURCES

ORIGINALLY PUBLISHED NOVEMBER 11, 2020

The 5th Annual Babypalooza went virtual November 7, 2020 to prioritize the health and safety of families and children but still provided a fun and engaging opportunity to create connection and provide access to resources. Over 350 people registered for this year's event with the first 100 receiving a new backpack style diaper bag full of resource information and free items from this year's community partners. The online opportunity allowed families from not only the local area but further away to participate and benefit from the day's offerings.

All of the events were accessible on the new Bester Community of Hope app. Parents and caregivers had a wide variety of opportunities to participate including live sessions on topics such as early childhood behaviors, pre-k readiness, and parenting in a pandemic.

"This is the first time in months I've been able to talk with other parents about how hard this is. I've gotten some really great ideas," said one mother.

Families were invited to participate in a morning playgroup hosted by the HUB at USMH. The HUB at USMH hosts weekly groups via Zoom for parents with young children highlighting ways parents can foster healthy growth and development while having fun with their little ones. Several families participated including one mother who joined in from the neonatal intensive care unit with her infant. Two virtual Parent Cafés were held with one geared specifically towards fathers. Parent Cafés, a program designed by Be Strong Families, are organized gatherings for parents and caregivers to have meaningful conversations with each other about the joys and challenges of raising children. On Saturday, the virtual room was full, and the connection was felt by all.

Neighborhood Partnership Coordinator, Kerry Fair, stated, "Babypalooza is one of our favorite events and it is always wonderful to see the same children year after year watching them grow. This year, we wanted to focus on their health and safety but still bring a quality event that connects parents with resources and supports that are so incredibly needed right now."

Several partners such as the Washington County Free Library, Safe Kids Washington County, and The Children's Doctor recorded short videos on a variety of topics that are available on the Bester Community of Hope YouTube channel. BCOH Director, Jen Younker, shared information on perinatal and postnatal mental health highlighting the signs and symptoms, how to find support, and how to give support to a parent who may be struggling during pregnancy or after giving birth. A variety of stories being read by authors and local faces were also available on the YouTube channel for families to listen to with their children

In addition, the Maryland Food Bank delivered 5,890 pounds of fresh produce such as cabbage, carrots, potatoes, and apples that were handed out in a drive thru fashion. Hand sanitizer, manufactured by San Mar Family and Community Services, was given out as well as school supplies and handmade blankets donated by community partners.

"This is such a blessing. Thank you so much for doing this!" said one parent who picked up food and other items.











The event ended with a live game show where registered contestants played to win prizes such as a new pack and play, car seat, and book bundles by playing a variety of games. Contestants laughed and delighted in answering trivia questions, guessing celebrity babies, and filling in missing nursery rhyme lyrics.

"Wow, you guys touch on everything!" was one mother's response to the day's events while another added "I loved everything this year and the live videos were a hit! I can't wait until next year."





COMMUNITY SOLUTIONS HUB

The Community Solutions Hub was launched by San Mar in early 2020 after many years of research and development. Key tools include massive amounts of social institution data, funding resources, report creation tools, and an index of best practices to connect proven efforts to local meaningful outcomes. In the past fiscal year we've been able to provide greater definition to our mission and vision for the effort as well as commit to shared values with community partners such as Meritus Health.

Mission

To centralize fragmented Washington County data from diverse social institutions in a convenient location to measure quality of life for residents, monitor progress in their strengths and needs, and ultimately catalyze precise action to achieve community wellbeing.

Vision

Washington County will become data informed and have the state-of-the-art tools to work together across the region to address shared challenges

Values and Beliefs

Open Source - The platform and its data is by design open to the general public to ensure equitable access and shared understanding

Utility- The data provided must serve a function to the public. Examples can be large (needs assessments, community decision making, advocacy) and small (grant writing, outcome analysis, research)

Data Integrity- Much of the data represented on this platform is displayed in aggregate from publicly available resources, this however does not mean that the data itself is not flawed or does not have challenges. Our role will be to provide the appropriate notations regarding any potential concerns that may be present with data found on the site as it is identified so the user can make informed decisions.

Neutrality- There are many ways in which data can be used inappropriately outside of the our control in an attempt to advance causes that may have more to do with the interests of the few versus the many. While the data in this platform can be manipulated, every effort will be made to ensure that this platform remains an honest, trusted and neutral place, where those with a genuine desire for clarity on the current status of community metrics can find the information needed.

As we move into the next fiscal year, we will work to increase greater adoption of the website as a tool for action and continue to focus on centralizing data to align efforts to improve outcomes for children, families, and communities!

WWW.COMMUNITYSOLUTIONSHUB.ORG





DEAR FRIENDS,

Thank you so much for taking the time to review the San Mar Treatment Foster Care 2020-2021 annual report. Our priority here at Treatment Foster Care is to ensure that we creating a foundation where our youth can persevere, thrive and excel. As we look back at 2021, we can see such growth and innovation happening within Treatment Foster Care program.

Our focus this past year has been on ensuring our families are equipped with the tools and resources to support our youth with effectively managing their trauma and finding new ways to create healthy attachments and relationships. For us, this includes utilizing evidence-based programming as well as proving increased education and trainings to our families on trauma and managing challenging behaviors. There is great stigma around mental health and we want break down those falsities and bring more understanding to the world, when it comes to youth in care.

As we move into the next year we hope to grow and increase our network because you can never have too many friends. As we look to grow, we know not everyone can be a Treatment Foster Care parent but many of you have the desire to support and contribute to this noble cause in some way. If you are interested but don't know where to start, we are here to help. Feel free to reach out and we can explore ways to support one another. Here's to another glorious year at San Mar Treatment Foster Care.

Mercede Robinson, LCSW-C

Mercede

Director of Treatment Foster Care

San Mar Family & Community Services

TFC BY THE NUMBERS

Placing Boys and Girls in Foster Homes since 1992.

PLACING AGENCIES BY COUNTY

COUNTY	NUMBER OF AGENCIES
Allegany	1
Baltimore City	1
Baltimore County	5
Cecil County	2
Frederick County	4
Garrett County	3
Howard County	2
Montgomery County	12
St. Mary's County	1
Washington County	6
Out of State	1
TOTAL	38

RACE: TOTAL CLIENT POPULATION

RACE	TOTAL CLIENTS
African American	10
White	17
Hispanic/Latino	8
Bi-Racial	3
TOTAL	38

AGE & GENDER BREAKDOWN

GENDER	Birth to 5	6-10	11-15	16-21	TOTAL
Girls	1	3	6	16	26
Boys	2	4	4	1	11
Transgender	0	0	0	1	1

BUILDING CONNECTIONS

San Mar Treatment Foster Care is attentive to the unique population we serve and prepares our staff and families to meet these needs.

ADMISSIONS



Becky Carpenter, LBSW

Admissions Coordinator

Becky Carpenter is a builder – a builder of relationships. She is always building bridges to strengthen or create new or better connections. At the center of what makes her so good at what she does, is her love for the children in care and her ability to connect with everyone involved. Becky already has a sense of what child may work with a particular foster family, because she is very familiar with each of our family's strengths and weaknesses. She is gifted in providing a safe place for a child or teen to express how they feel about it all. This holds true as she listens and affirms our foster parents. Becky recognizes and lives each day believing in each person's intrinsic worth.

LICENSING & RECRUITMENT



Kathleen Prest, LMSW

Licensing & Recruitment CoordinatorKathleen Prest joined the San Mar TFC Team at the end of Fiscal Year 2020-2021. She hit the

ground running and is working effectively in reaching our community.

Kathleen is naturally organized and enthusiastic. She pours herself into meeting with potential foster parents. Her goal for recruitment is to break down the misconceptions of becoming a foster parent. She seeks to increase the diversity of families licensed and to create more opportunities for children in care to be with a family supporting their individuality. She puts thought into reaching out to the community. She always is passionate about what she believes in – about what she believes is right.

OUR TFC TEAM



Mercede Robinson, LCSW-C Director



Becky Carpenter, LBSWAdmissions Coordinator



Aida Lazo, LMSW Case Manager



Kathleen Prest, LMSW Licensing & Recruitment Coordinator



Abby Giancola, LBSW Case Manager



Jan Gamby
Resource Coordinator

BETTER TOGETHER

The Holidays are an important time for our team. It's so important to us that we find ways to bring our youth and families together and find ways to stay connected in the world where social distancing has become the norm. This past Holiday season we had to be creative and in lieu of our annual Holdiay dinner, we delivered a Holiday meal, dessert and a gingerbread house to each our families. We all then met on zoom where we sang holiday songs and shared our excitement at being together even from afar. We know we are better together and no matter how, we find a way to hold true to that value.





OUR FAMILIES

San Mar Treatment Foster Care works with amazing families. They are caring and want to create a safe and nurturing home for children who need a place to heal and grow. Many have been adopted or are in process of being adopted and have found their forever homes. Many of our families who have closed their homes, were with us for many years. They are shining stars and will be remembered and always appreciated.

FOSTER FAMILIES	CERTIFICATION DATE	DATE ENDED
Barb & Gary	3/12/2007	4/5/2021
Grace & Richard	9/6/2007	
June	11/26/2007	7/20/2020
Veryle & Perry	6/30/2009	3/14/2021
Terry	12/6/2010	
Deb & Joe	9/15/2011	
Kim & Keith	9/21/2011	
Belinda & Tim	10/10/2012	10/29/2020
Melissa & Rob	1/3/2013	
Marina & Chuck	2/1/2013	
Ann	4/10/2015	
Lake & Mike	9/23/2015	
Roberta & Charles	12/21/2015	
Mary & Chuck	2/3/2016	
Tavasha & William	6/6/2016	
Harriet	9/30/2016	
Sherri & Buck	12/13/2016	
Dee	10/1/2018	
Madelin	12/12/2018	
Elsie & Kevin	3/21/2019	
Cortney & Nathan	6/7/2019	
Caitlin & Scott	10/18/2019	
Barbara	12/18/2019	
Angie	2/12/2020	
Carlee & Mark	3/11/2020	3/7/2021
Jenn & Karen	1/22/2021	
Savonna & TJ	2/8/2021	
Selena & Duane	2/8/2021	5/19/2021
Milva	5/11/2021	
Maria & Rafael	6/4/2021	
Joshawyn & Zachary	6/30/2021	



MEET ZACHARY & JOSHAWYN

We have two biological children, 3-year-old Christopher and almost 2-year-old Finnigan.

We also currently have a 13-year-old foster daughter.

Our journey to foster care started almost 10 years ago when Joshawyn tragically lost her brother, leaving her nephew homeless and parentless. Joshawyn's family took him in immediately, and both of us were instrumental in raising him for several years. Although we were only teenagers at the time, we knew how vital having a family to love and support him was, and we were certain we wanted to do the same for another child in need later down the road.

Over the past 10 years of our relationship, we continuously talked about when we would be ready and have the opportunity to bring another child into our home. We knew we wanted to feel solid in our own relationship, and also be financially stable and feel fully capable of caring for another child. When we moved to Hagerstown last year, we felt ready. And as fate would have it, we noticed a small postcard for San Mar at our favorite coffee shop. Call us crazy, but it felt like a sign, and we immediately started the process of becoming licensed foster parents.

The actual process was eye opening for both of us. Understandably, becoming licensed requires some extensive self-disclosure, which resulted in us having multiple conversations of self-revelation and insight. As a young couple who has been together for over 10 years and experienced plenty of heartache and trauma together, we assumed we knew everything about ourselves and each other. Needless to say, we were very wrong. It was enlightening to talk and think about the way that our childhoods had shaped who we are as adults, the way we parent our children, the way we interact with each other, and so many other aspects of our life. It certainly opened the door for conversations that we had never even thought to have previously!

The trainings themselves were both necessary and beneficial. Without even having a placement in our home yet, we found ourselves implementing behavior strategies and parenting techniques we learned in the courses. Even practical areas, such as the first aid and emergency response, we found use for quickly in our daily life.

Although we were extensively trained, I don't know if anything can truly prepare you for the first time you have a foster child in your home. Getting a referral call is exciting and nervewracking all at the same time. Saying no feels impossible, but so does saying yes! Ultimately, each time we receive a call and meet with a youth, we follow our gut instinct about what is best for us, our family, and the youth. When we met our foster daughter, we saw a girl who was uncharacteristically optimistic for all she had endured in her 13 years, and we were eager to provide her comfort and stability in our home. She has been with us for about a month now, and while there have been bumps in the road, we couldn't be happier to be watching her learn and adapt to our family. There are growing pains, and beautiful moments, such as stumbling upon a social media post where she called us her family. We are learning just how different parenting a 13-year-old is from parenting our toddlers!

Although we have only been in the system for a short while, we are so grateful for the opportunity, and even more grateful for the team of people supporting us. We have had constant communication with the San Mar staff and have turned to them for everything (big and small!). They have been there with open arms, ready and waiting to help us through this journey. We are so thankful for the San Mar staff, and for the wonderful opportunity to be foster parents.

"IT WAS
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AS ADULTS, THE WAY
WE PARENT OUR
CHILDREN, THE WAY
WE INTERACT WITH
EACH OTHER, AND
SO MANY OTHER

- JOSHAWYN, FOSTER PARENT

ASPECTS OF OUR

LIFE."



WHO ARE OUR FOSTER PARENTS?

San Mar Treatment Foster Care has been privileged to work with some pretty amazing individuals.

We serve youth from such diverse backgrounds and it has been a very intentional practice for us to ensure that our families are reflective of the youth we serve. We also know that not all families look the same and we embrace the beauty in all differences. We are open to all who are called to this service, regardless of your cultural identity, race, sexual identity or orientation, religious affiliation or marital status. At San Mar our values lie in finding families who have the desire to give youth a safe, nurturing and supportive home.

# of providers serving 10 years or more	5
# of providers serving 5-9 years	9
# of providers serving 3-4 years	3
# of providers serving 1-2 years	6
# of providers licensed during this fiscal year	7
# of families served with us	31

In Memory of June Porter

Foster Parent – 10 Years

San Mar Treatment Foster Care has been fortunate to have some amazing providers over the years. This past year we lost one of our brightest lights when Ms. June Porter passed away. She passed away on July 22, 2020 and was 77 years old at the time of her passing.

June Porter was licensed with San Mar TFC from November 2007 thru July 2020.

In her time at TFC Miss June nurtured and supported nineteen children and youth, some were with her for a couple of months while others were with her for years. June will be remembered for her calm and very patient disposition. She truly enjoyed the company of the children in her care

and always gave her all. June was a regular attendee of foster parent trainings and she was eager to meet and encourage newly licensed providers to learn and grow despite the challenges with which they may have been faced. TFC remembers the legacy of June Porter for her dedication and commitment to the children and youth of TFC, we are forever grateful for her years of service.

ADOPTIONS

Many of our families have made the choice to not only foster youth but to make the ultimate commitment and adopt.



DEB & JOE

Deb and Joe have been San Mar Treatment foster parents for over 11 years. Throughout these years they have made fostering and adoption a major priority in their lives. They are a seasoned foster family who bring a wealth of knowledge and life experiences to their role. Pictured with them is their daughter Isabel who was adopted November 2020 during adoption awareness month.

SUPPORT FOR YOUNG FAMILIES

Treatment Foster Care is excited to announce the expansion of our program. We have recently applied for a specialized license to provide Treatment Foster Care services to pregnant and parenting teens. The San Mar Mother and Baby program is a program focused on supporting pregnant and parenting teens in foster care. The goal of the San Mar Mom and Baby program is to provide guidance and education to assist pregnant and parenting teens with learning the crucial skills needed to transition into parenthood safely and successfully. We utilize a comprehensive phase program to ensure the needs of our youth are met every step of the way. Another important aspect of our program is increased training to our foster parents working with this specialized population.

COLLABORATION

One of our biggest supporters this year was Stone Werks Coffee + Sweets located in Boonsboro, Maryland. During Foster Care Awareness month, they helped bring attention to our program and the need for Foster Care by creating a Cookie for the special month, in which all proceeds went to the San Mar Treatment Foster Care Program. This amazing duo has also provided each TFC youth with a personalized cake on their birthday. These treats





have become a hit with our youth and help them to feel acknowledged and loved on their special day. Check out this awesome team and the special cookie they made for us. Thank you, August and Elisabeth Stone, for your support to TFC program.

OUR YOUTH

The following story is from a 16 year old Youth in Foster Care.

Needless to say, this past year has been

quite the year. Having an interesting year has really

taught me a lot about myself and those around me. I moved in with a family, not too long after quarantine started and can I just say, it was quite the experience. I never expected to bond with foster parents the way I did with them. At the time I didn't know it, but they would eventually become people I cherish deeply. Being a foster kid and moving from home to home is a challenge and it's something

that you never really get used to no matter what you say. But, with this family it was so easy for me to become closer with them and really bond. They welcomed me

into not only their home, but their hearts and for that I am grateful and San Mar provided that extra support. San Mar always made sure I was comfortable and always checked

> with both my foster parents and me about my development in the home. This past year while being in San Mar, I have seen a huge difference. The COVID crisis took all of us by surprise, but it was thanks to Mr. Fanjoy and his efforts that San Mar was able to get back up and move once again and use the COVID crisis as an advantage instead of a disadvantage. Sure, it sucks, not only being able to do

non-virtual stuff but it's for safety and that is what San Mar, in my opinion, values most. Not only public safety as well as their own, but the safety of the youth and parents involved.

THEY WELCOMED ME INTO NOT ONLY THEIR HOME, BUT INTO THFIR HEARTS.

~ A YOUTH IN CARE

YOUTH ACCOMPLISHMENTS

Being a youth in care is not without its challenges, but our youth have shown us time and time again they are capable of persevering and thriving while in care. In the last year our youth have hit some major milestones and it has been our pleasure to watch them as they grow. Here are just few of the accomplishments of our youth from the past year.



One youth's dream is to become a chef and this year was accepted into a specialized culinary arts program!! Here's to dreaming big and going for it.



We have had 5 youth who obtained employment in various fields and are learning to navigate the workforce one step at a time.



One youth obtained her driver's license and purchased her first vehicle with money she saved from working.

PROGRAM DEVELOPMENT

San Mar entered into a partnership with Denise Goodman, PHD, LISW, ACSW. In our effort to recruit new and diverse families it was important to us that we found someone who could guide and move us into the right direction.

We are so excited to work with an industry expect and look forward to growing our program in the upcoming year. Denise Goodman has been a child welfare professional for over 40 years. She began her career working with

emotionally disturbed teens in a residential treatment facility and has held positions as a protective services social worker, Residential Treatment Coordinator, Research/Education Specialist, Training Specialist and foster parent in Ohio. In addition, as an independent consultant, Denise conducts workshops and provides consultation throughout the United States and Canada on topics related to foster care, adoption and kinship care. Denise earned MSSA from Case Western Reserve University in Cleveland and her PhD in social work from The Ohio State University. Her dissertation research examined the causal factors of adoption disruption. She has also written

many curricula for staff and resource parents, co-authored a section of The Field Guide to Child Welfare and published numerous articles and tools on foster care/ adoption issues including the Icebreaker Toolkit, Resource Family Guide, Child Specific Recruitment Tool, Recruiting 4 Free and Step by Step Guide for Targeted Recruitment.

Denise Goodman has been a senior consultant and Recruitment, Development and Support of Resource Families Strategy Lead for the Annie E. Casey Foundation from 1992 to 2018. Denise is also working with the State

> of California Department of Social Services to support them in increasing their pool of foster homes, especially for teens, reduce the use of congregate care and youth specific recruitment.

She has received recognition for her training from the Ohio Child Welfare Training Program including the Linda Pope Award, the Lifetime Achievement Award for Training, OCWTP Award of Excellence, the Northeast Ohio Regional Training Program Trainer of the Year and the North Central Regional Training Program Trainer of the Year. In addition. Denise was inducted into the Ohio State University-College of

Council on Adoptable Children's (NACAC) Child Advocate of the Year for 2015. She currently serves as the President

Social Work's Hall of Fame as a Distinguished Alumni in 2012 and was the North American of the Board for NACAC.



Thank you Denise for joining us on this journey!





DEAR SAN MAR FAMILY OF SUPPORTERS.

If you had to sum up a year with one word, which word would you choose? Is it even possible to capture the experiences of 365 days in such a concise way? The 2021 fiscal year contained many challenges for our community, including the stress and uncertainty of living through the ongoing COVID-19 pandemic. As we all struggled to find the right ways to do business and deliver services, I have to say that I was deeply touched by the spirit of generosity that was evident to me through it all. For that reason, the word I would choose is "grateful."

Some of the many ways the community shared generously with San Mar this year included employees of the Staples Distribution Center donating the proceeds of a scratch and dent sale, Stone Werks Coffee + Sweets creating a special cookie to support foster families, and an outpouring of giving through not one, but two Washington County Gives days within the same fiscal year!

In fact, each name on the following pages represents an act of generosity for which we are all grateful. Without your support, we would not be able to respond to our community's needs in the powerful ways described in this report. I only hope that by distilling it all down to one word, you would know how much we value your partnership.

Sincerely grateful,

Elisa Hermes, CFRE Director of Development

Staple

DONOR RECOGNITION

With sincere gratitude for your generosity and commitment to San Mar Family and Community Services, the following lists were compiled to recognize donors who made gifts during the 2021 fiscal year – July 1, 2020 – June 30, 2021.

While every effort has been made to correctly recognize our valued donors, sometimes errors and omissions still occur.

Please feel free to contact the Development Office at 301-733-9067 x250 to report a needed correction.

Champions of Hope

These special donors make regular, recurring gifts through monthly credit card or electronic bank transactions, or through an employer's payroll deduction program.

- Teresa Conrad
- Kerry Fair
- Keith Fanjoy
- Gina Figel
- Charles and Allison Garst
- Timothy Harrison
- Luca Hawkins
- Elisa Hermes
- James and Ann Marshall
- Traci Nelson
- Ellen Savoy
- Teresa Siefert
- Joan Weddle
- Joseph Woodburn
- Jennifer Younker

Guardians of Hope

These exceptional donors have demonstrated their commitment by giving over multiple consecutive years.

FIVE YEARS OR MORE

- Bitner-Henry Insurance
- George Brown
- Frank & Teri Cholewicki
- Jefferson Security Bank
- Peggy Jones
- Mathias Foundation
- Gloria Serrao
- The Loats Foundation, Inc.

TEN YEARS OR MORE

- Mary Barnhart
- Bonnie Baust
- Charles Garst
- Mary Heizer
- Timothy Hott
- Rudolph Krumpe
- Paddack Family Fund
- David Temple
- The Nora Roberts Foundation

TWENTY YEARS OR MORE

- Bruce Anderson
- Curtis Bachtell
- Mike and Linda Kaufman
- Vicki Martin
- James McComb
- Thomas Perry
- Kathryn Sortore
- Joan Weddle

Partners in Hope

These donors have made gifts through their estate or named San Mar as a beneficiary through a planned gift.

- The Boerner Memorial Trust
- Svlvia M. Barnhart Estate
- Lena Given Estate
- Elaine H. Goldhorn Trust
- Mathias Foundation
- Joan Weddle

If you have included San Mar in your estate plans and your name doesn't appear, please notify the development office so we may update our records. For more information on making an endowed or estate gift, please contact ehermes@ sanmarhope.org



"When I look for a nonprofit to get involved with and support, I look for one that works with children. You may ask why. Looking back on my life, I was blessed to grow up on a farm with both parents who kept us involved in church and youth groups. Working with children was always a part of it. I feel that finding San Mar was another blessing in my life! I like what they do for children and our local community. My first time seeing San Mar in action was during my first TGBT ride. I did not know anyone at San Mar or anyone that was riding that year. But I met a lot of great people and we have remained friends through the years. I have continued to participate in the bicycle tour, organized coworkers to volunteer for San Mar, and served on some committees for upcoming events. It is great to work, volunteer and get donations for this nonprofit to help them continue their mission. "

TIM HOTT, SAN MAR DONOR AND SUPPORTER

Donors by Giving 2020-2021

In addition to the donors listed, San Mar is equally grateful for the 512 additional donors whose combined gifts totaled more than \$20,000 as well as numerous in-kind donations valued at over \$27,000.

\$5,000 AND GREATER

- Margaret Beliveau
- The Boerner Memorial Trust
- Frank and Teri Cholewicki
- The Community Foundation of Washington County, MD
- The Fletcher Foundation Inc.
- James and Cynthia Holzapfel
- Mathias Foundation
- The Nora Roberts Foundation

\$1,000 TO \$4,999

- Bitner-Henry Ins. Agency
- Judy Breen
- Mr. and Mrs. Robert H. Bricker, Jr.
- Cynthia Catlett
- Keith Fanjoy
- Angela Ford
- William Fritts
- Hamilton Family Foundation
- Mary Heizer
- Robyn and Simon Hinson-Jones
- Barbara Ellen Knepper
- Dr. and Mrs. George and Connie Manger
- Mr. and Mrs. James Marshall
- John McConaghy
- Meritus Health
- Middletown Valley Bank
- Noel's Fire Protection LLC
- Craig and Sandi Roberts
- Gary and Gloria Serrao
- Jody Sieck
- Jack Slick
- Staples Distribution Center, Inc.
- The Glocker Group Realty Results, Inc.
- The John R. and Anna L. Hershey Family Foundation
- The Loats Foundation, Inc.
- Dr. Donald Unger
- Mrs. Joan Weddle
- Mark and Jennifer Whitmore
- Smith Elliott Kearns & Co., LLC
- Younger Toyota

Donors by Giving 2020-2021 (Continued)

\$500 TO \$999

- Sara Abshari
- Olive Allen
- Amalgamated Local 171, UAW
- Bradford Bates
- Diane Bill
- Mark Bindon
- Mr. and Mrs. David Biser
- Carol Brashears
- Break the Silence
- Patricia Cash
- Carolyn Cecil
- Kelli Cobb
- Conagra Brands
- Mr. and Mrs. J. Dennis Easterday
- Mr. and Mrs. Robert Edwards
- Jonathan Fowler
- Mr. & Mrs. Charles Garst
- Mr. and Mrs. Jeffrey Gish
- Mark and Kim Halsey
- Tim Harrison
- Luca Hawkins
- Jeff and Kimberly Hetzer
- Jennah Hollen
- Timothy Hott
- Melvin Hush
- Mr. and Mrs. Tony Ingram
- Lesly Jones
- Mr. and Mrs. Rudolph Krumpe
- Ladies of the Elks #378
- Mr. and Mrs. Ryan Lampton
- Lions Club Boonsboro
- Phyllis Lodato-Suppa
- Mr. and Mrs. James Marsden
- Martin-Marietta Aggregates
- Peter McDonald
- Laurie Mehalic
- Howard Ories
- Paddack Family Fund
- Clarke Peacock
- Thomas Perry
- Susan Peterson
- Carol Roth
- Tim Rutten
- Salem Reformed Church

- Justin Schooley
- Geoff Serrao
- Susan Smith
- Gail Snyder
- Jess St. Clair
- Brenda Staley
- Christiana Tiches
- Andy West
- Reid and Stephanie Wiecks
- Robert Young
- Mr. and Mrs. William and Frances Young
- Robin Youngbar

\$100 TO \$499

- Adel F. Abdullah, M.D.
- Sila Alegret-Bartel
- Robert Alfaro
- Amazon Smile Foundation
- Isaac Auldridge
- Lauren Ayers
- Richard Babst
- Curtis Bachtell
- Marlin Bachtell
- Todd and Sue Baer
- Robert Bagnall
- Joseph Baker
- Loretta Baker
- Mary Barnhart
- Bonnie L. Baust
- Sarah Becker
- Mr. and Mrs.Robert Beliveau
- John Belo
- Joseph Benedick
- Karen Berg
- Chris Bower
- Vince and Pam Boyd
- Jennifer Brandenburg
- Mark Brandenburg
- Christopher Bublitz
- Tammi Burke
- Charles Burnett
- Hallie Burrier
- Amanda Burt
- C. R. Semler, Inc.

- Nancy Camp
- Jason Cantrell
- Susan Caperton
- Vicki Carayiannis
- Carolyn Carbaugh
- Paula Carter
- Margaret Cassilly
- Dixie Cavaliere
- Stephen Cerretani
- Paula Chipley
- Rosa Clark
- Michelle Compton
- Teri Conrad
- Donald Cook
- William Corwin
- Rachael Coulson
- Beau Crowding
- Michael Cumberland
- Theresa Daytner
- Gary Deinken
- Lisa Demars
- Nancy Deutsch
- Stephani R. Dickson
- James Dillon
- Devin Donovan
- Carol Ecton
- Carole Elliott
- Kim Ellis
- Kerry Fair
- Lisa Fargo
- Susan Fitzpatrick
- Lester and Jessica Flores
- Ellen Forsberg
- Kelly Foster
- Ann Fulton
- Mike Gallup
- Gerald GiovagnoliJames Glennon
- Larry Hahn
- Haley Enterprises, LLC
- Dawn Hammond
- Michael Hanifan
- Richard Hanna
- Tom HarmonRick Harshbarger

Donors by Giving 2020-2021 (Continued)

- Mr. and Mrs. George Harvey
- Mr. Thompson Hefelfinger
- Elisa Hermes
- Brunilda Hernandez
- Melissa Hetzer
- Christy Holley
- Karla Holm
- Mark Holmes
- Nancy Houston
- Jason Huck
- Charles Huff
- Bryan Hughes
- Pat Hunt
- Joshua Hykes
- Interstate Batteries of Potomac Valley
- Mr. Jamie Iseminger
- Shannon Jackson
- Karen Jaeger

- Mrs. Peggy Jones
- Roy Jones
- Carol Jordan
- Jeffrey and Ellen Kaiden
- Robert and Katherine Kaiden
- Ann Marie Karlen
- Mr. and Mrs. Mike Kaufman
- Mary Kirby
- Tom and Christy Kluh
- Amanda Laraway
- Alexis Law
- Mr. and Mrs. Brandon Layo
- Rosemary Levy
- Mr. David Lidz
- Krista Liller
- Little Heiskell Ski Club
- Ken Long
- Donna Louzon
- Misti Lucente

- Chris & Karen Luttrell
- Ms. Sonia Lutz-Joly
- Mrs. Barbara Lynch
- Mark Mabina
- Erin Maloney
- Vicki Martin
- Rose Marie Martinez
- James Mattern
- Daniel McCarthy
- Mr. James McComb
- Julie McCutcheon
- Mark McDonough
- Steven McDonough
- Keith McGill
- Gaye McGovern
- Martha McKenna
- Michael Mechling
- Brian Meck
- Mark Mickelinc



"We have great appreciation for the support that San Mar Family and Community Services provides to the children of Washington County, MD. The generational impact of their efforts could never be fully measured. As a community bank, Jefferson Security Bank is equally dedicated to community-first initiatives. Therefore, we are proud of this partnership and honored to provide continued support to this organization knowing the multiple ways their work positively changes so many lives."

CINDY KITNER, CPA,
PRESIDENT & CEO OF
JEFFERSON SECURITY BANK,
SHEPHERDSTOWN

Donors by Giving 2020-2021 (Continued)

- Bill Mitchell
- Judy Morse
- Ms. Patricia Mose
- Lindsey Moyer
- Nancy Mupo
- Mr. Matt Murphy
- Shannon Murphy
- Kathleen Murray
- Traci Nelson
- Myles Nicholson
- Chad Oakley
- Heather Oakley
- John Ols
- Norene O'Sullivan
- Luz Parra
- Elsie Patterson
- Jamie Peterson
- Kevin Peterson
- Vince Petrolle
- Jason Piper
- Kathryn and Kyle Powderly
- Principal Financial Group
- Mr. Don Putman
- Lynndell Quirple
- James Ramsey
- Douglas Randlett
- Michael and Joyce Reece
- Kelly Rentz
- Mr. Harry Reynolds
- Doreen K. Rice
- Joey Richards
- Mrs. Connie Richardson

- Robin Roberson
- Beth Rowan
- Jane Ryan
- Mr. Richard Saltos
- Karl and Diane Sanford
- Cindy Sanquist
- Jim and Ellen Savoy
- Gary Schmincke
- Jessica Schramm
- Jennifer Sears
- Liz Seaton
- Morley Shamblen
- Mrs. Susan Sharer
- Megan Shea Burton
- Sheetz
- Mrs. Esther Showalter
- Denise Shutt
- Marlyn Shutt
- Tina Siatkowski
- Teresa and Alan Siefert
- Ellen Silverstein
- LaTashia Smith
- William Smith
- Kathryn Smulsky
- Robin Sorkin
- Kathryn Sortore
- Richard Sortore
- Amy Sparkman
- Mike Spinnler
- St. Andrew Presbyterian Church
- Rhonda Steele
- Nanette Stevens

- Kathleen Stinebaugh
- Christopher Stockslager
- Stone Werks Coffee + Sweets
- Jeff Strano
- Mr. Jon Stull
- Mr. Ronald Sulchek
- Mr. David Temple
- Robert Thompson
- Sandra Thornton
- Lori Tranovich
- Tri-State Printing
- Ms. Christine Turner
- Maria Uitterhoeve
- Leo Van Reet
- Karen Vanneck
- Charles Wade
- Ashlee Wagner
- Jeanne Wall
- Daniel Waters
- Darilet Waters
- Jacob Watkins Steve Watkins
- Gary and Vivian Westgard
- Carol White
- Benjamin Whitney
- Mr. Noel Williams
- Mr. Joseph Woodburn
- Valerie Woolard
- Phyllis Wright
- Robert Wultsch
- Brandon Youngblood
- Doug Youngblood
- Ms. Jennifer Younker







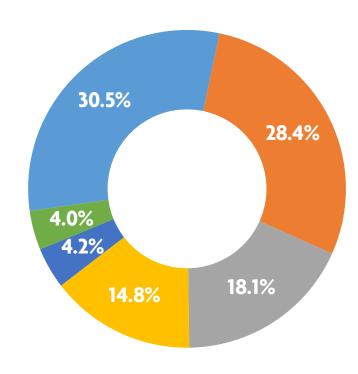


Celebrate San Mar highlights -TGBT XXXIII on Antietam Cable

FINANCIAL SUMMARY AT A GLANCE

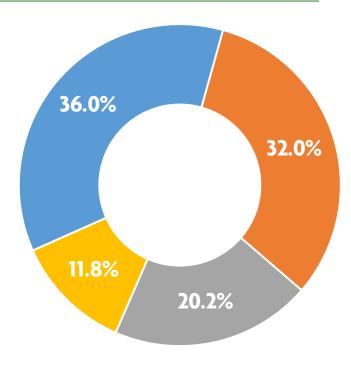
REVENUE

- Fees purchase of care
- Grants other
- COVID relief & Paycheck Protection Program
- Medicaid & Medicare
- Contributions & gifts
- All Other



EXPENSE

- Treatment Foster Care
- Bester Community of Hope
- Jack E Barr Center for Well-Being
- Management & General



FINANCIAL SUMMARY

San Mar Children's Home, Inc. and Affiliates Combined Statement of Activities and Changes in Net Assets Year Ended June 30, 2021

REVENUES AND OTHER SUPPORT WITHOUT DONOR RESTRICTION

Fees - purchase of care	\$1,076,320	
Grants - other	1,002,823	
Payroll Protection Program	523,933	
Medicaid and Medicare	638,624	
Contributions and gifts	147,074	
Special event income, net of expenses of \$43,589	62,077	
Other	18,901	
Rental income - farmhouse and farmland	5,762	
Net assets released from restrictions	5,850	
Net investment income	49,698	
Total Revenues and Other Support Without Donor Restrictions		

EXPENSES

PROGRAM SERVICES

Treatment Foster Care	\$1,181,321
Jack E. Barr Center for Well-Being	662,168
Bester Community of Hope	1,051,345
Total Program Services Expenses	\$2,894,834
Management and General	386,461
Total Expenses	\$3,281,295
Increase in Net Assets Without Donor Restrictions	\$249.767



OUR VISION
IS THAT KIDS ARE
SAFE AND NURTURED,
FAMILIES ARE STRONG
AND RESILIENT,
AND COMMUNITIES ARE
CONNECTED AND
THRIVING, SO THAT
ACHIEVING DREAMS
IS POSSIBLE!









